

Why I forked my own company and project

Frank Karlitschek



Frank Karlitschek



- Born in Reutlingen, Germany
- Studied Computer Science in Tübingen
- Unit Manager and VP Engineering in different Internet companies
- KDE contributor and board member
- Founded <u>openDesktop.org</u>
- W3C invited expert
- Fellow at Open Forum Europe
- Founded ownCloud
- Founded Nextcloud

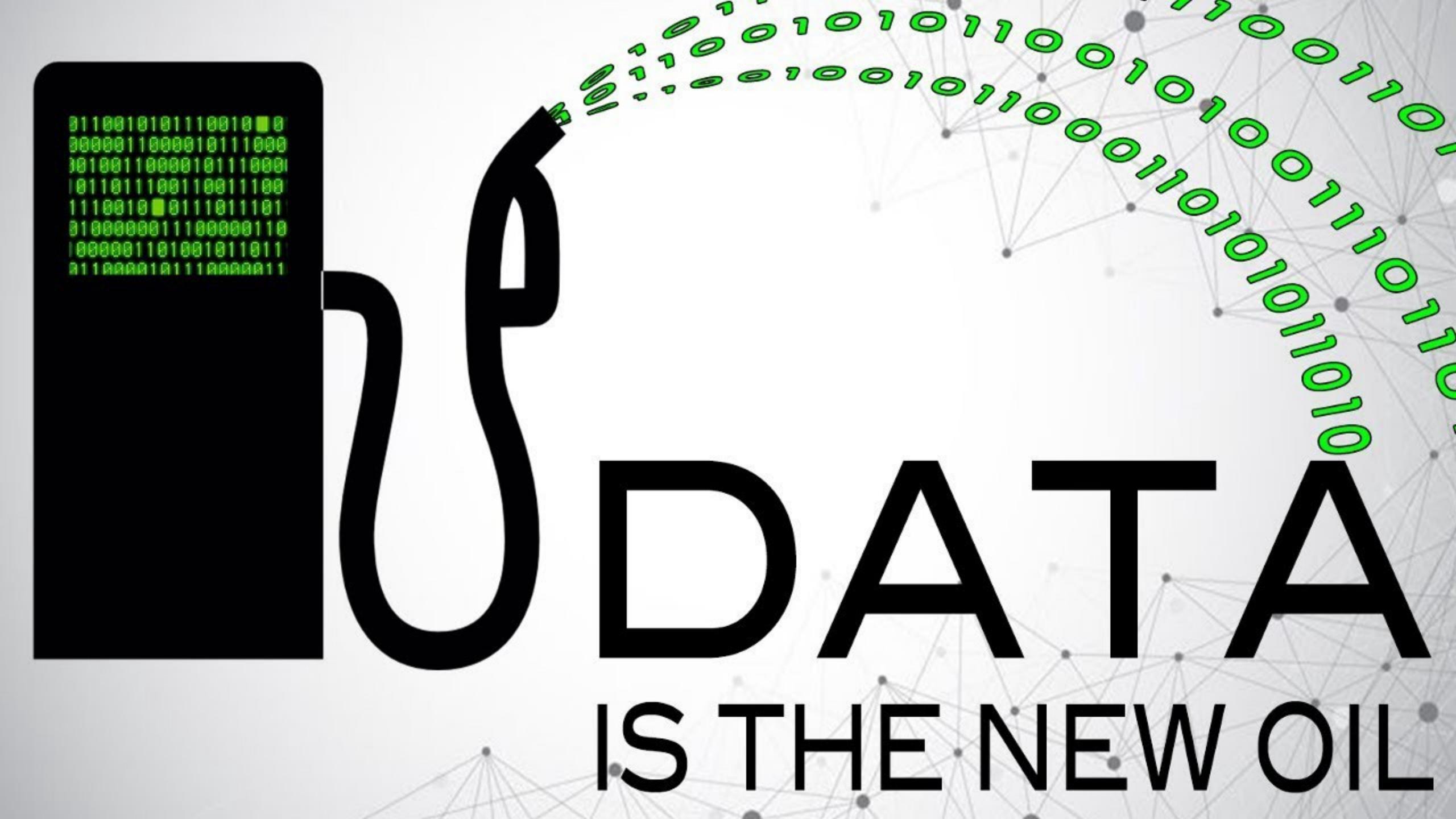


Agenda

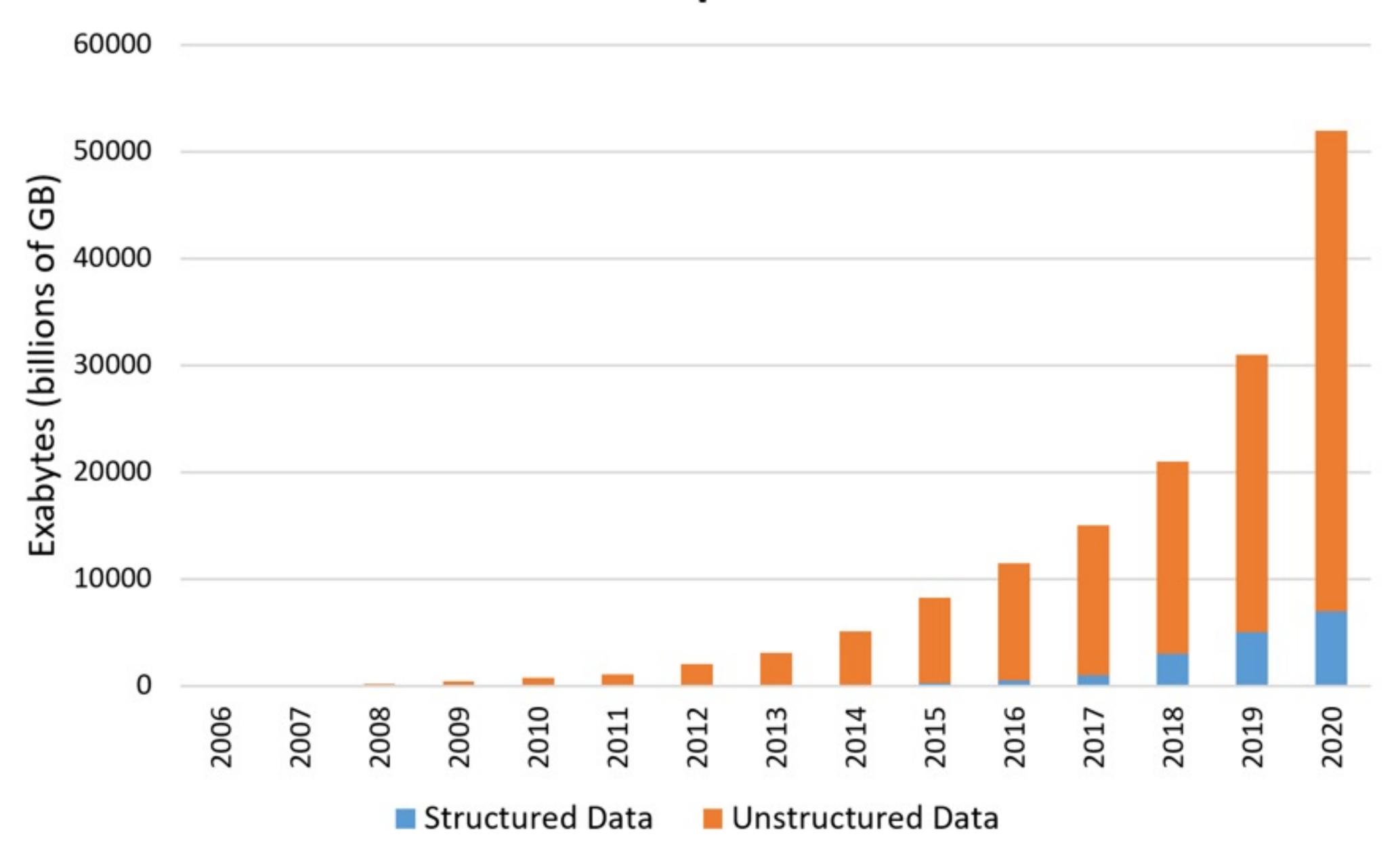
- The Nextcloud vision
- Nextcloud overview
- The history
- Questions

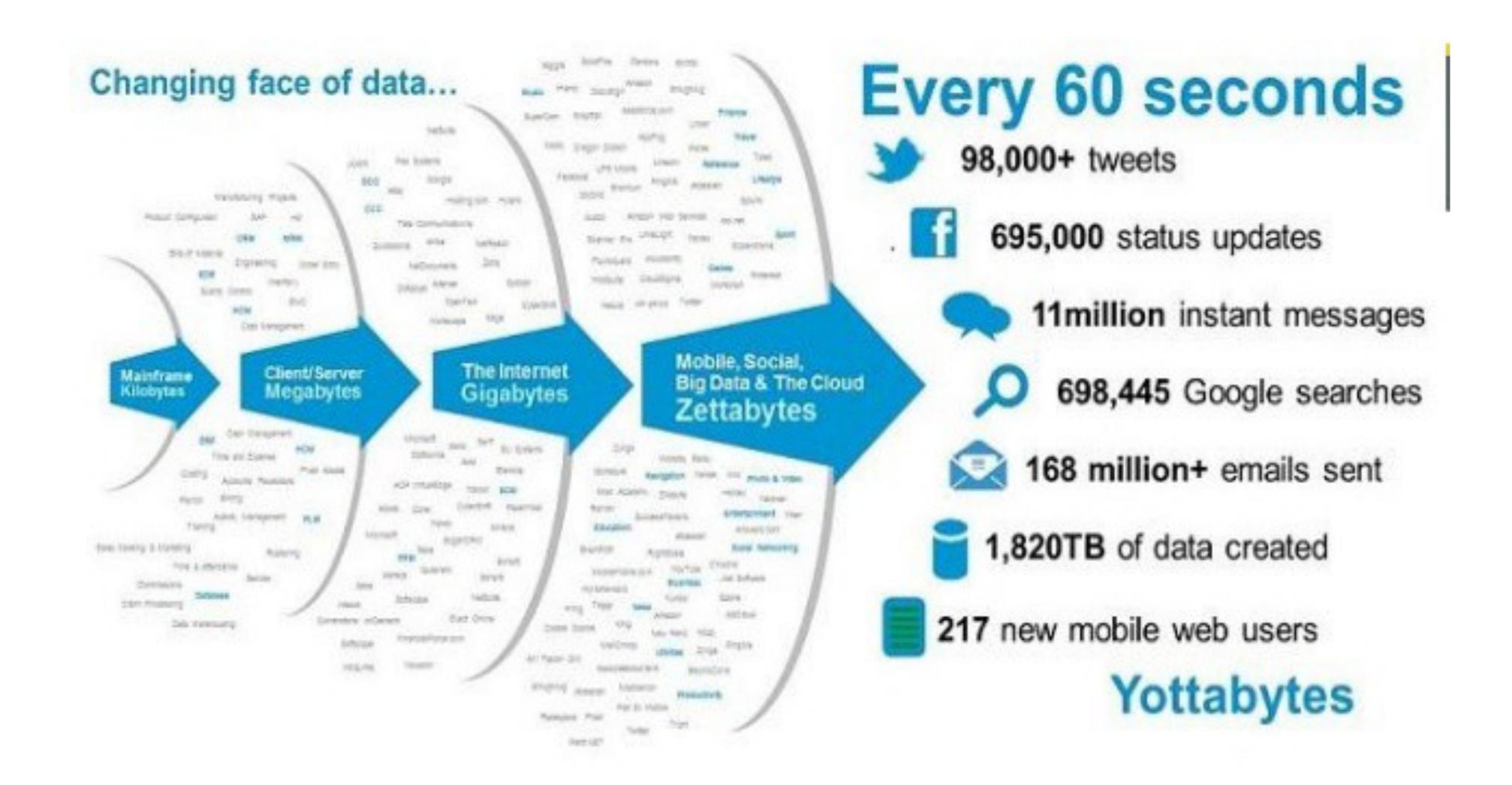


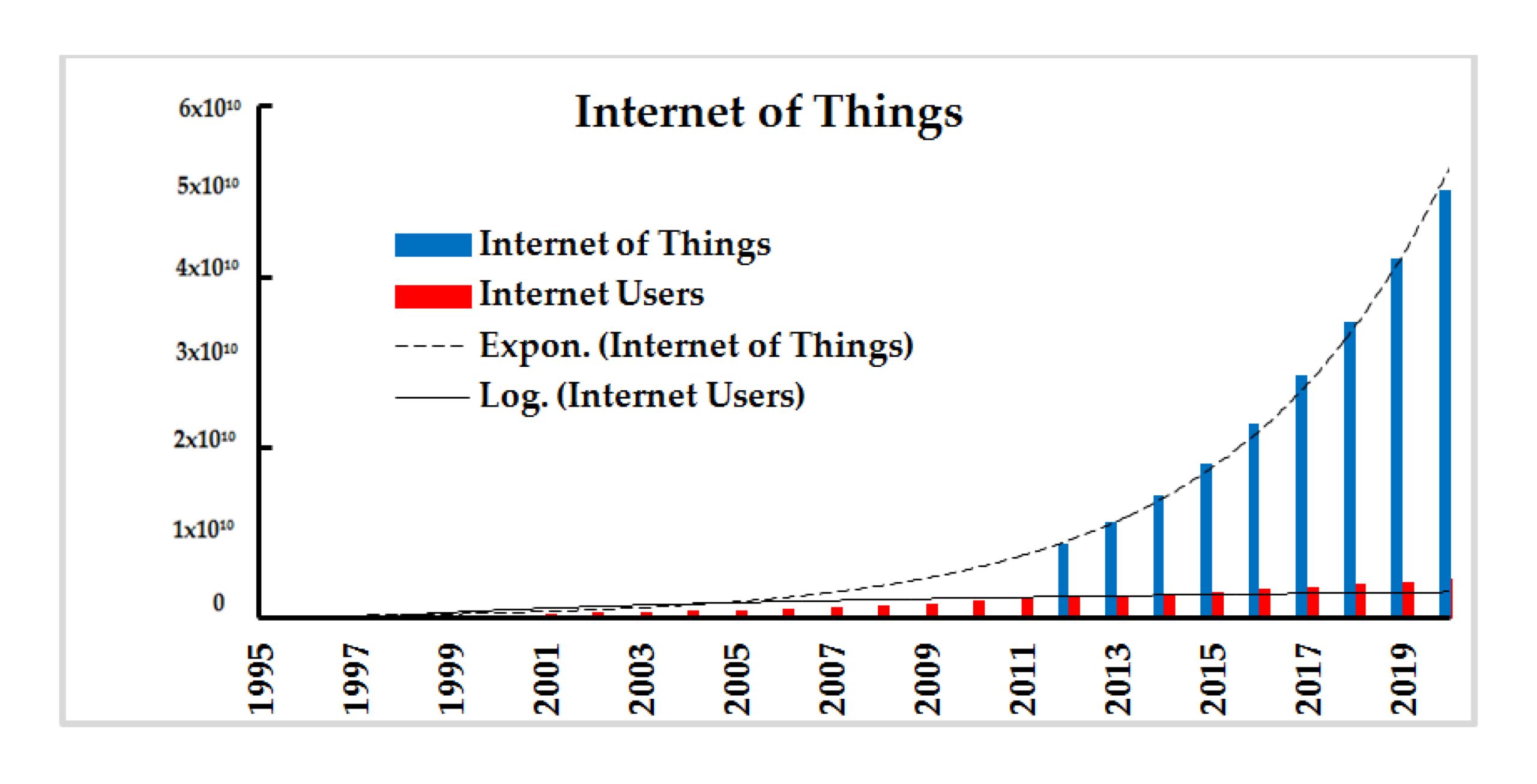
The Cloud



The Cambrian Explosion...of Data

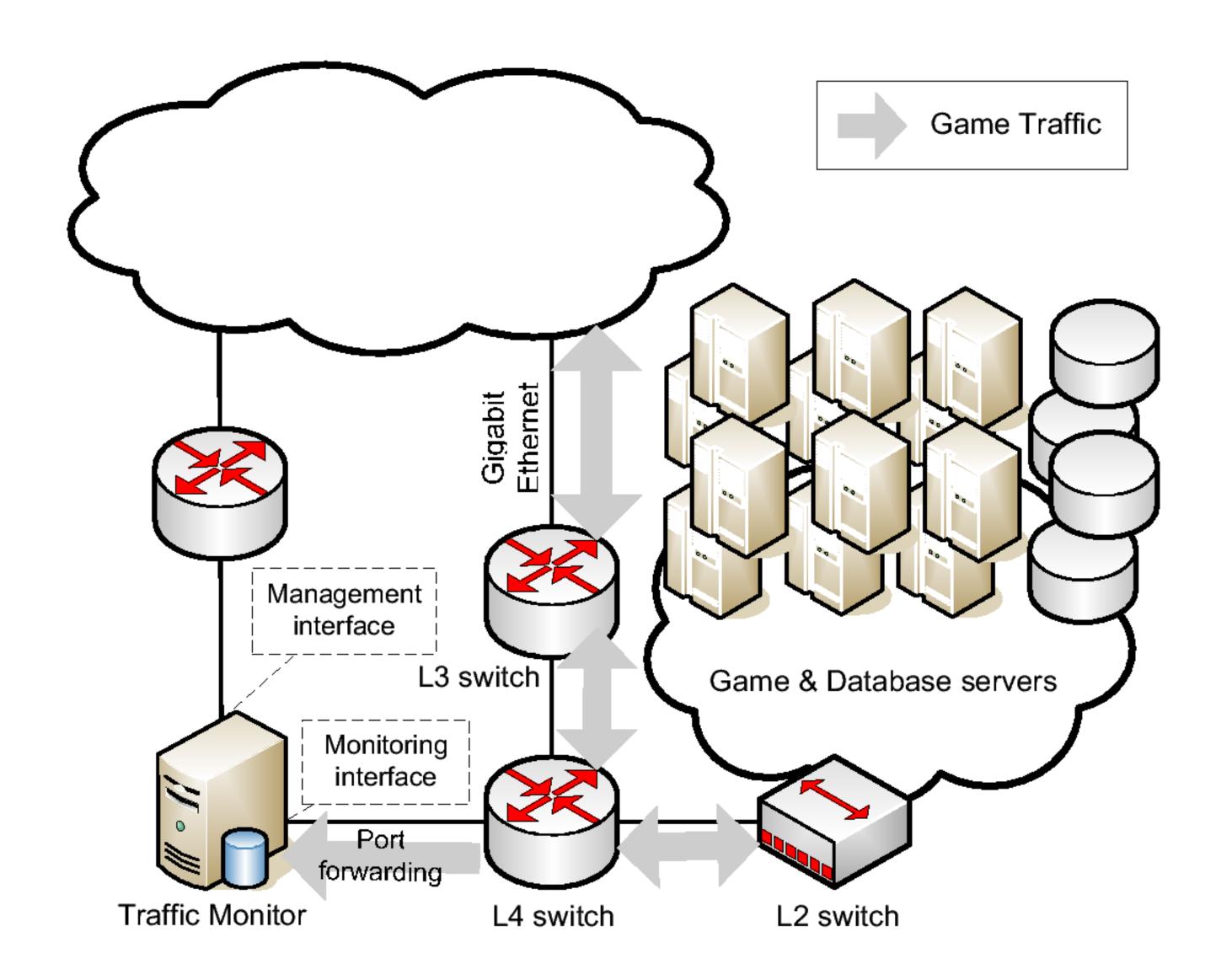


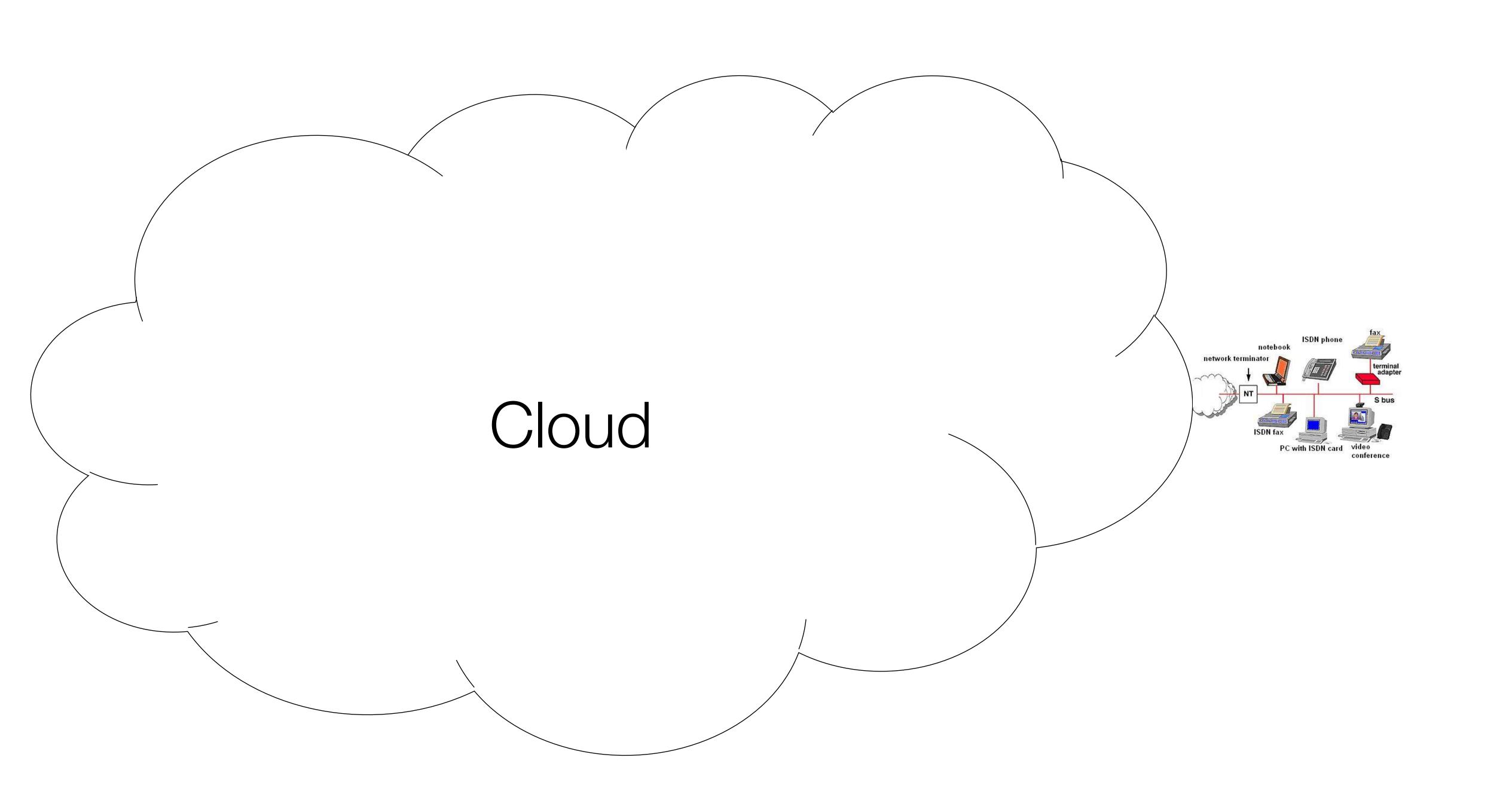




Cloud





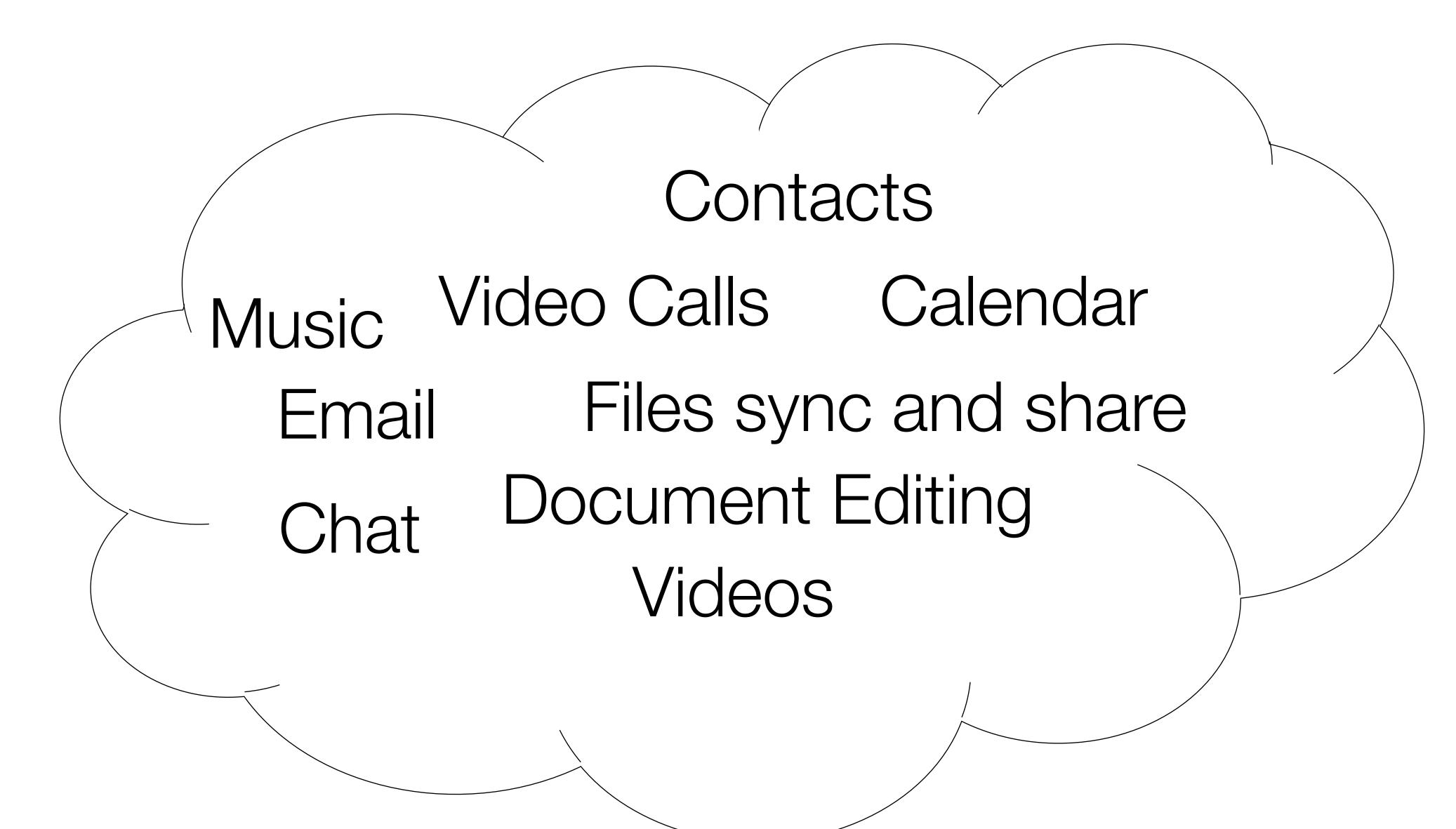












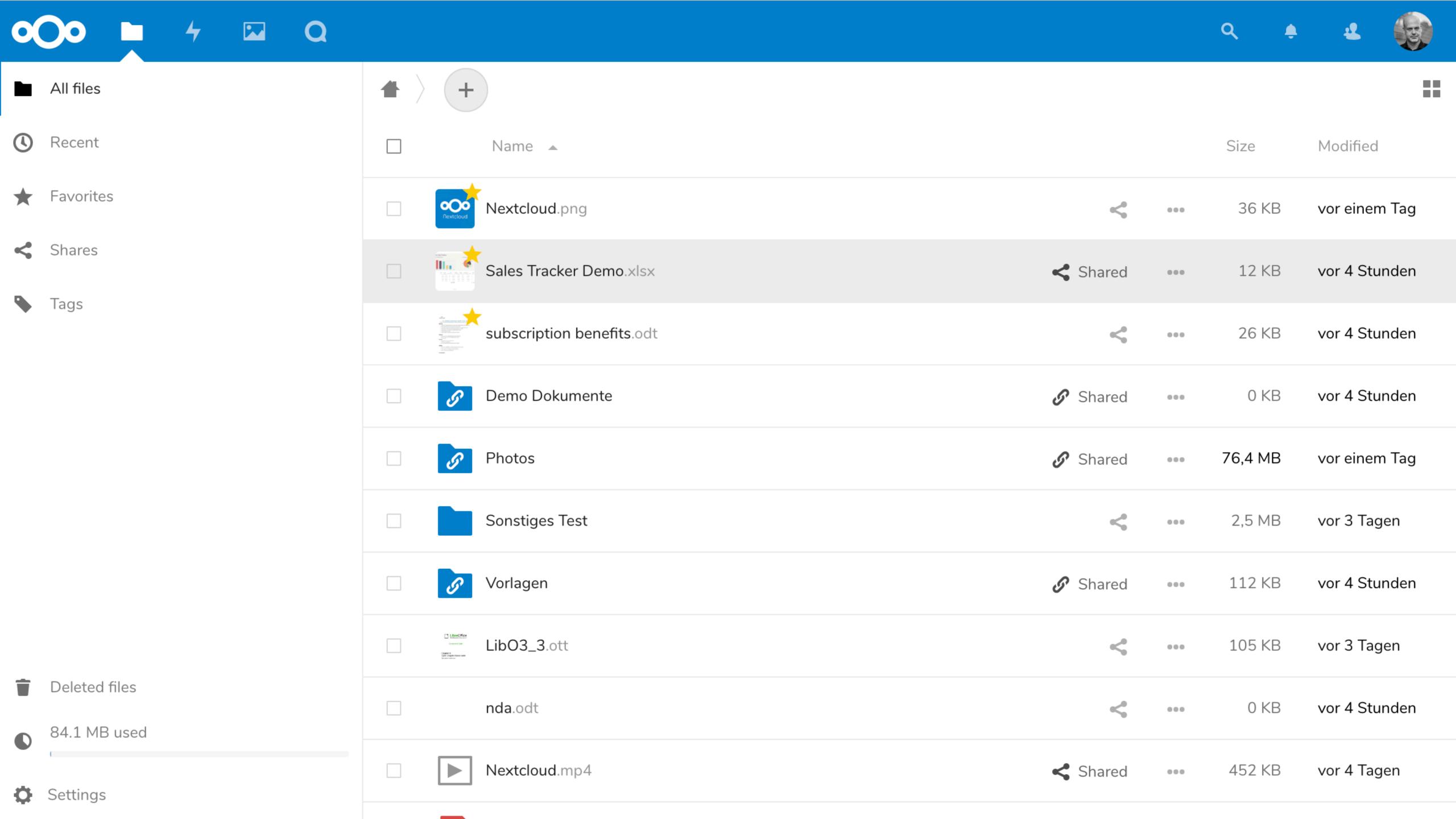
What's special about Nextcloud?

Open Source

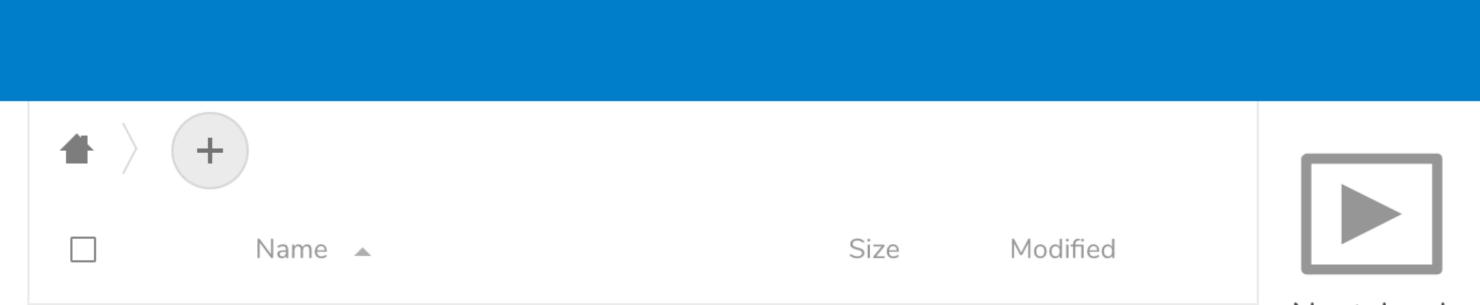
Run were you want!

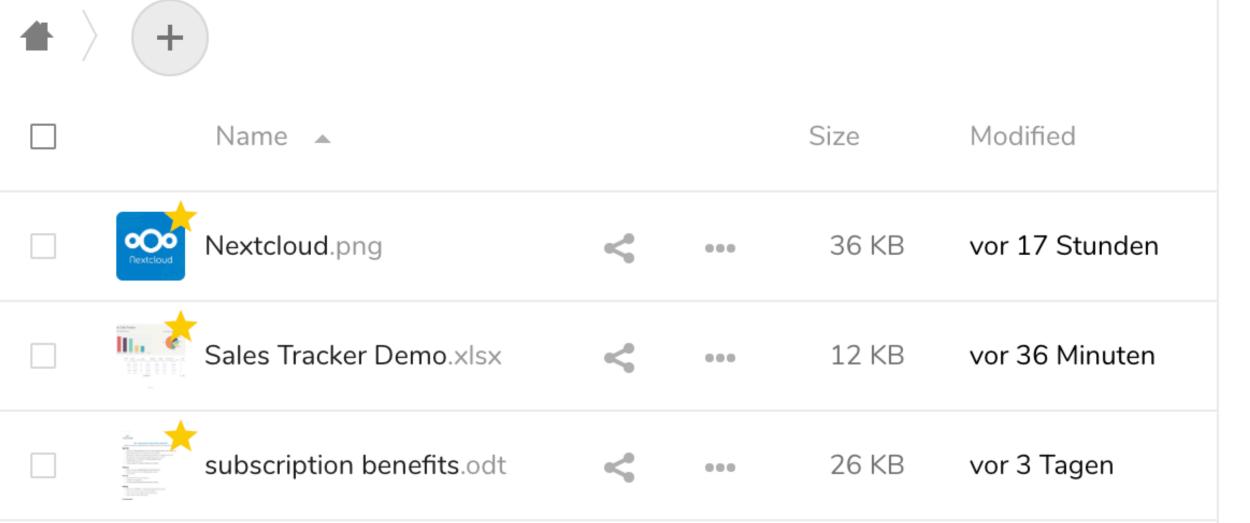


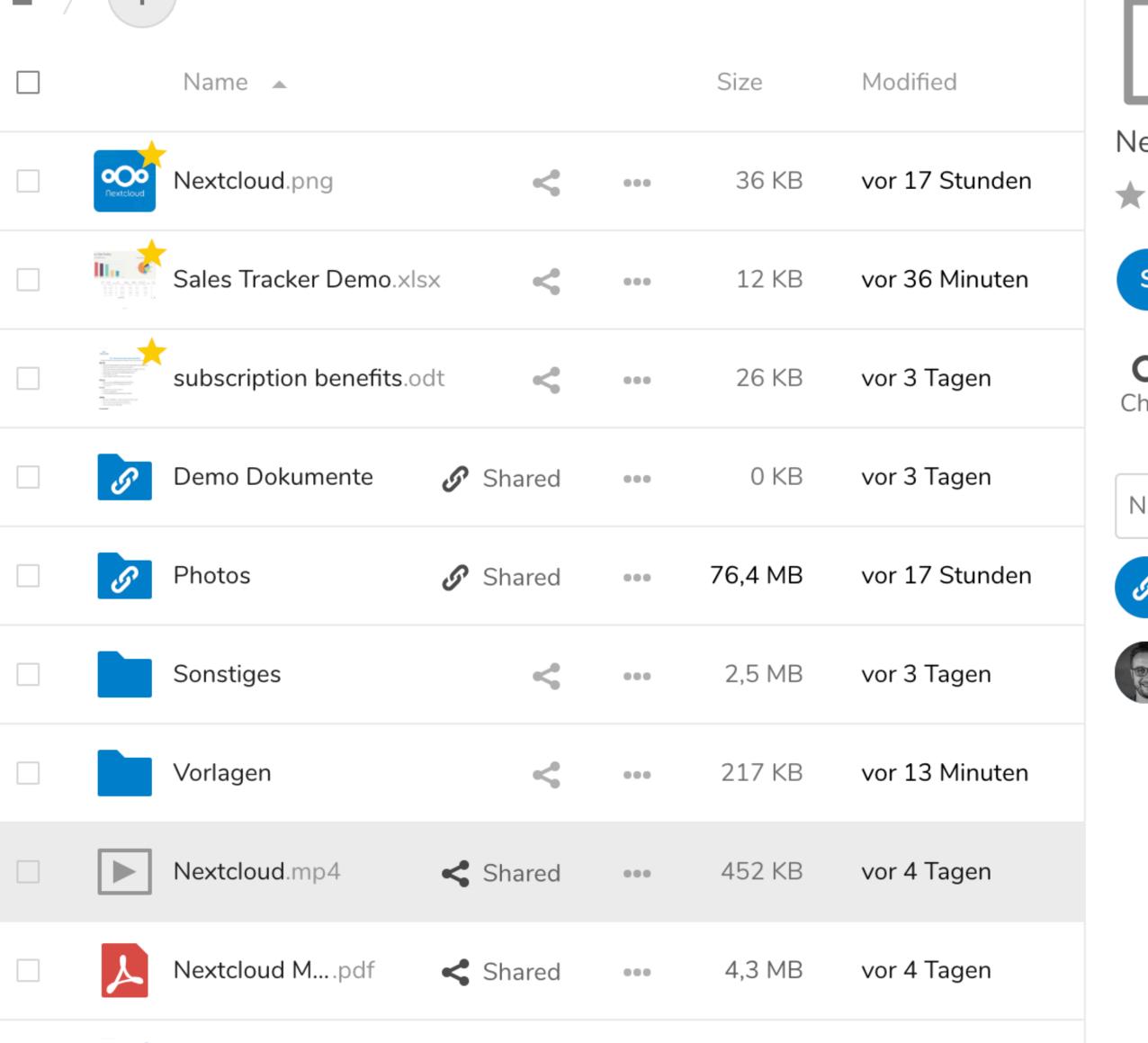
Nextcloud Features

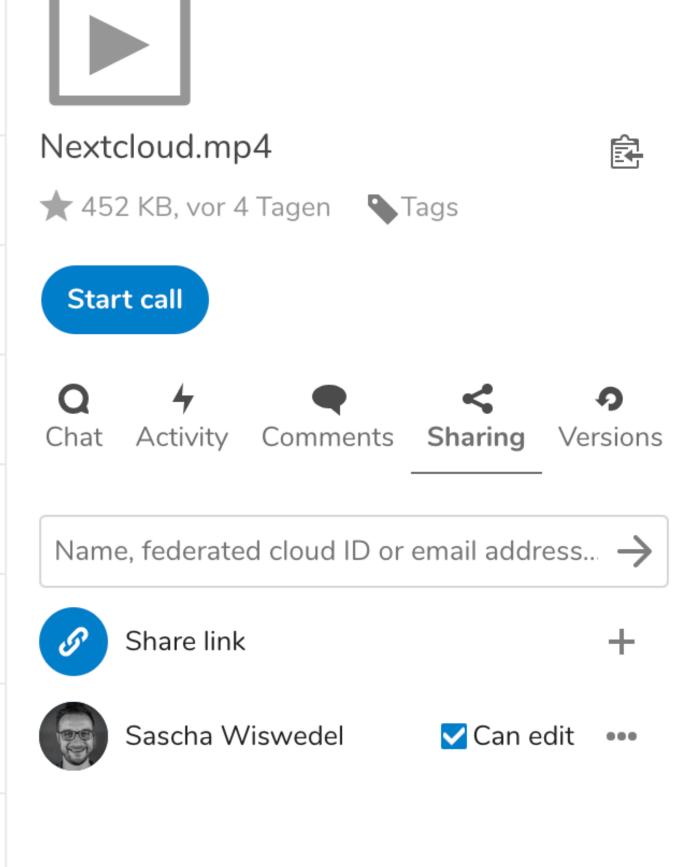












X



Recent

Favorites

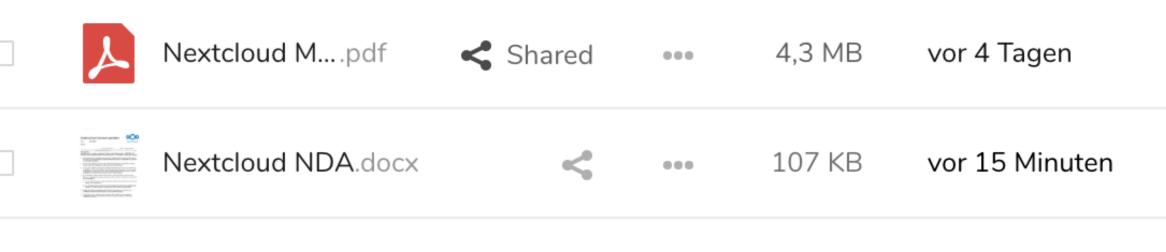
Shares

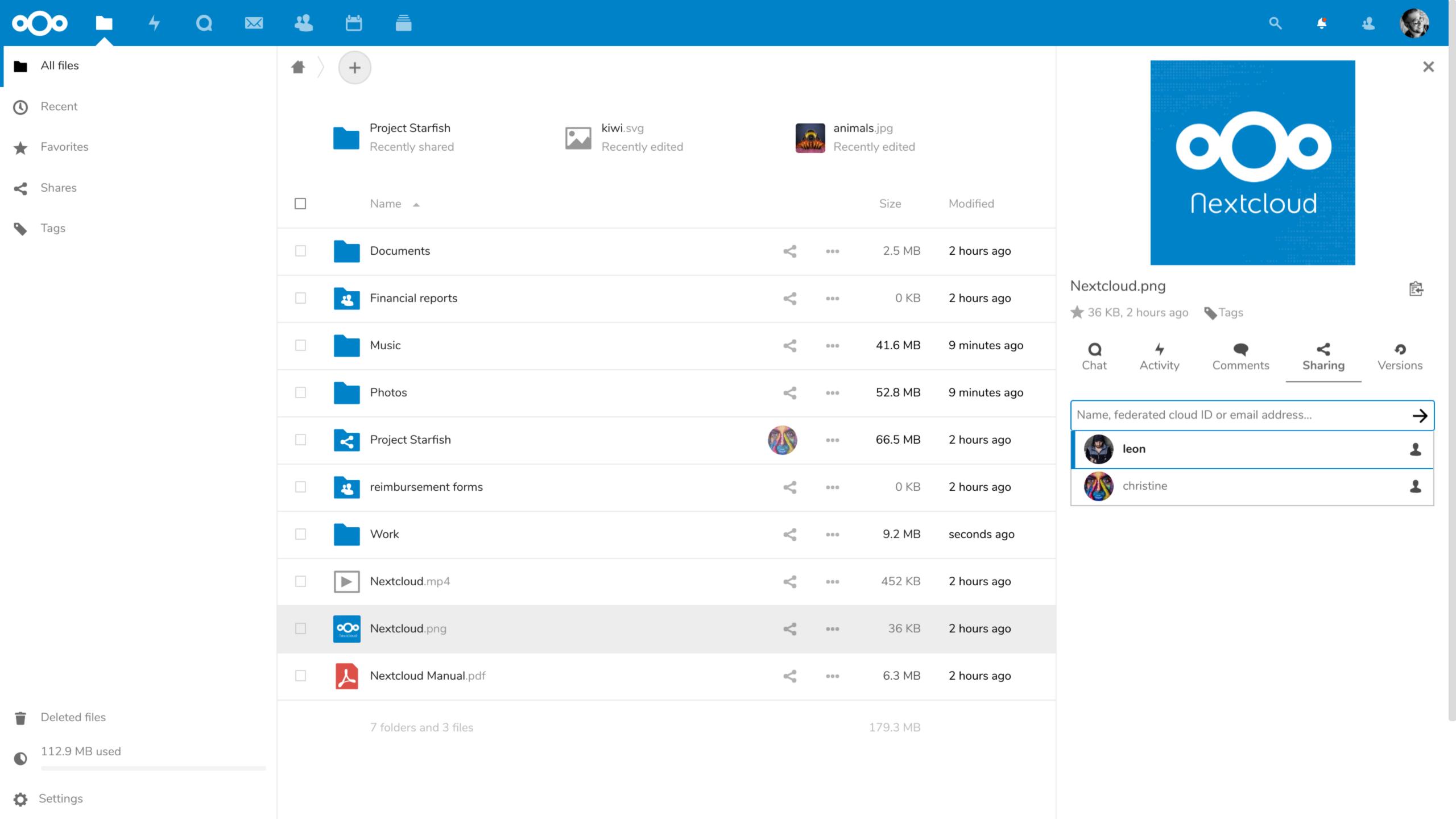
Tags

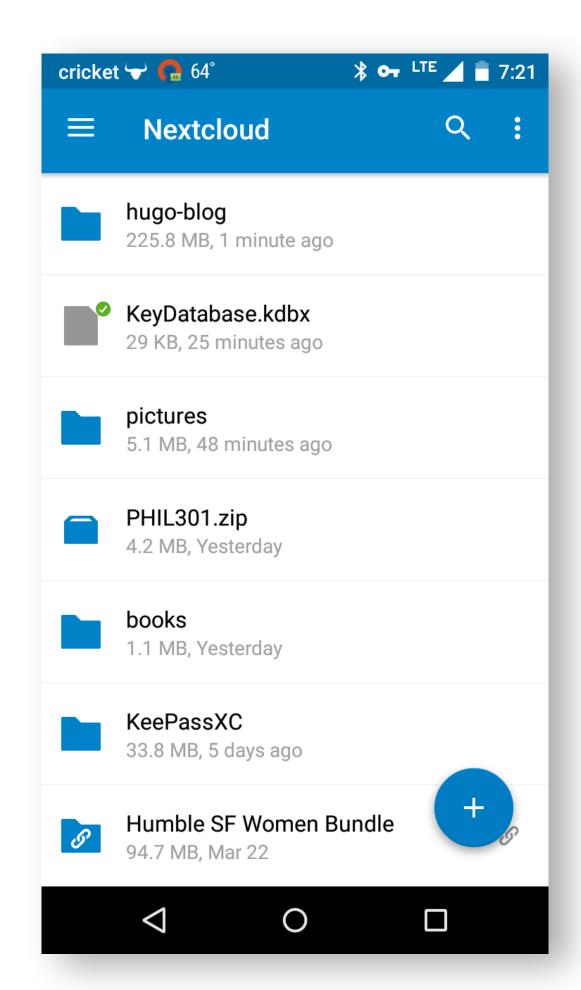
84.1 MB used

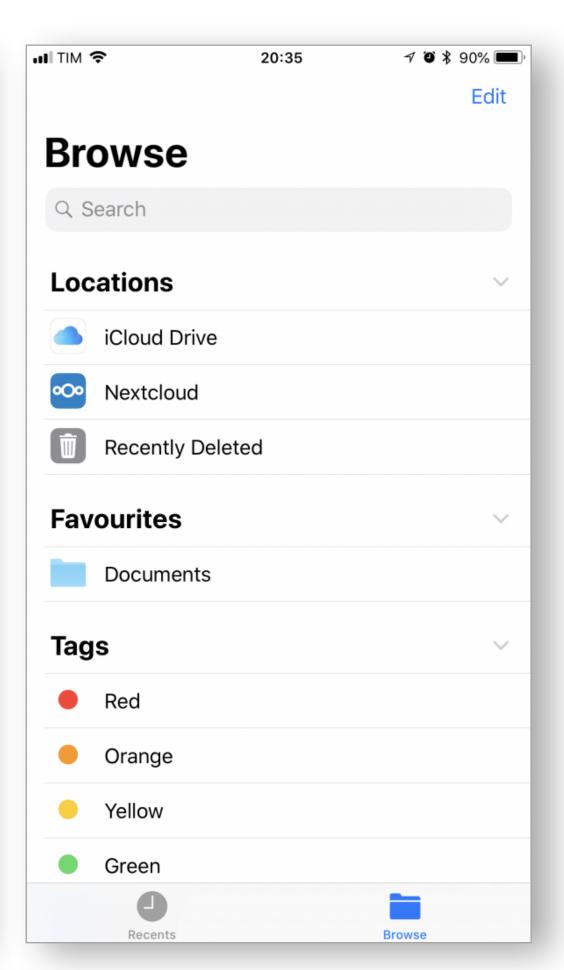


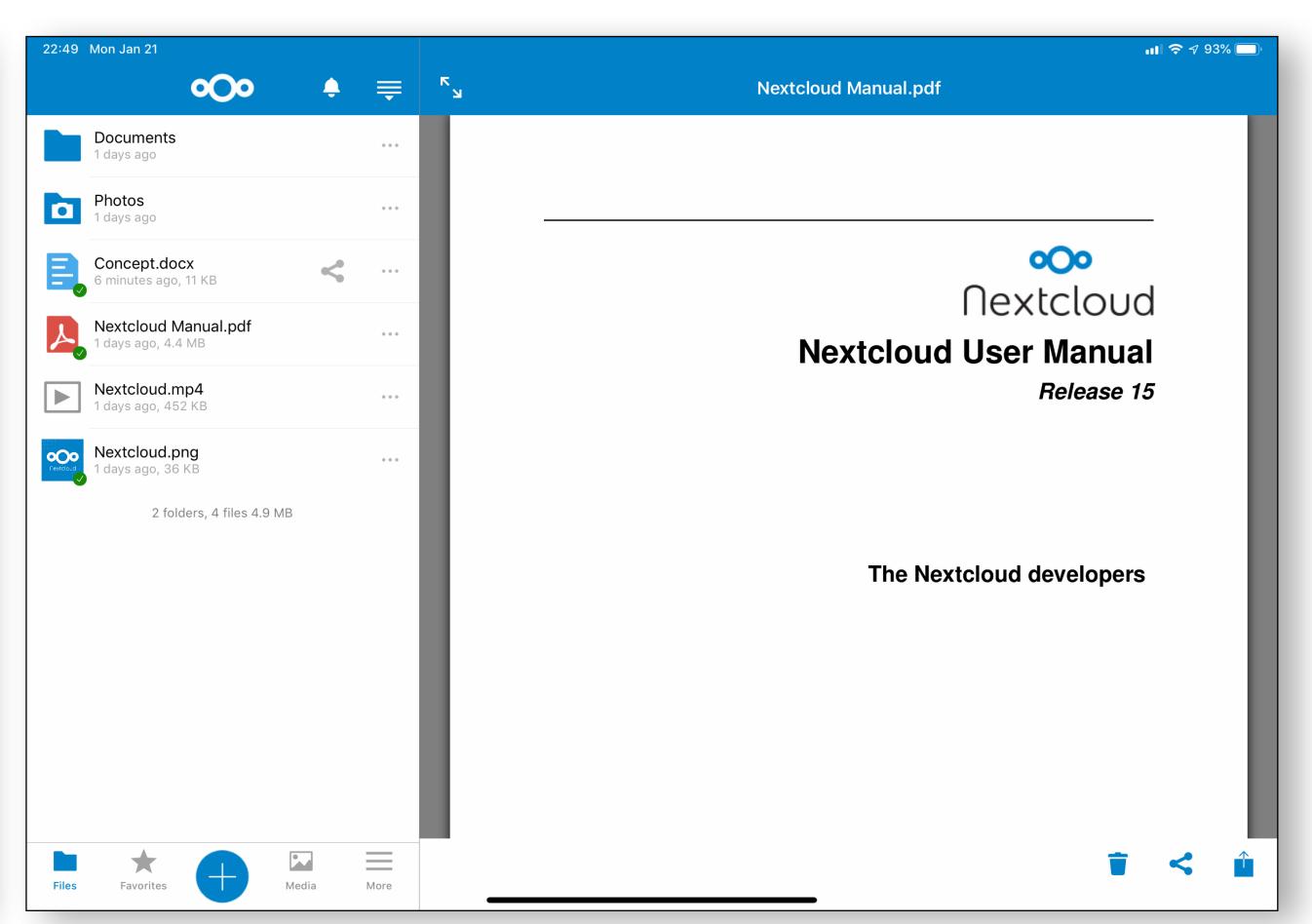


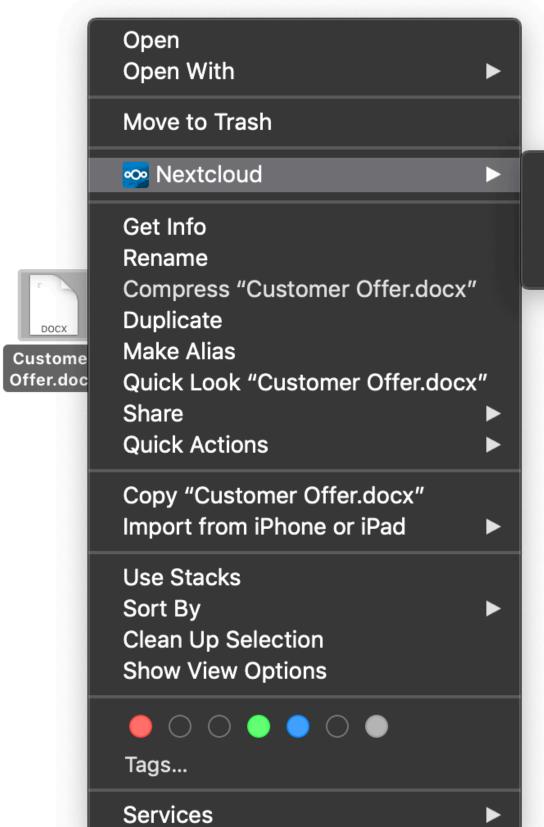




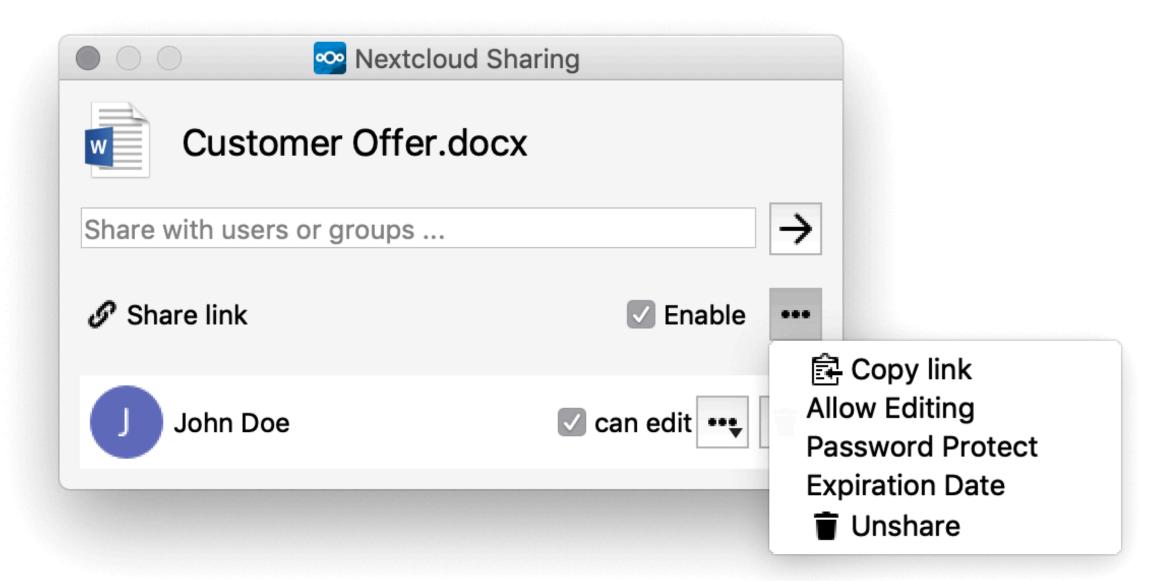


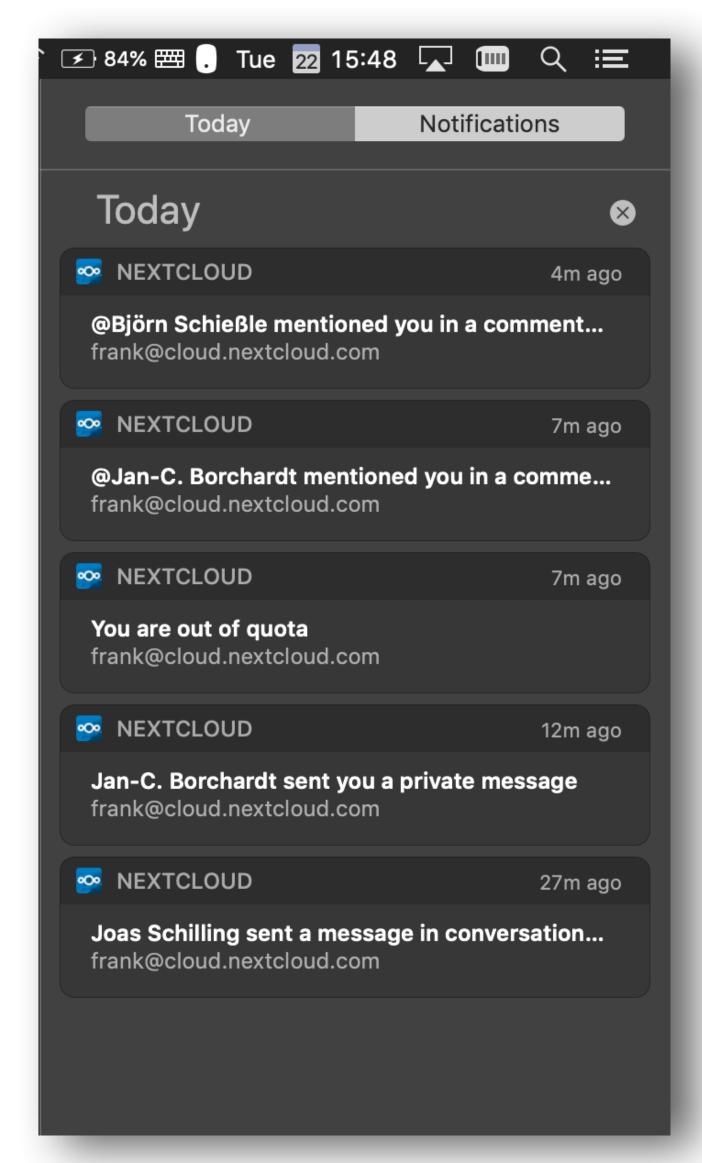


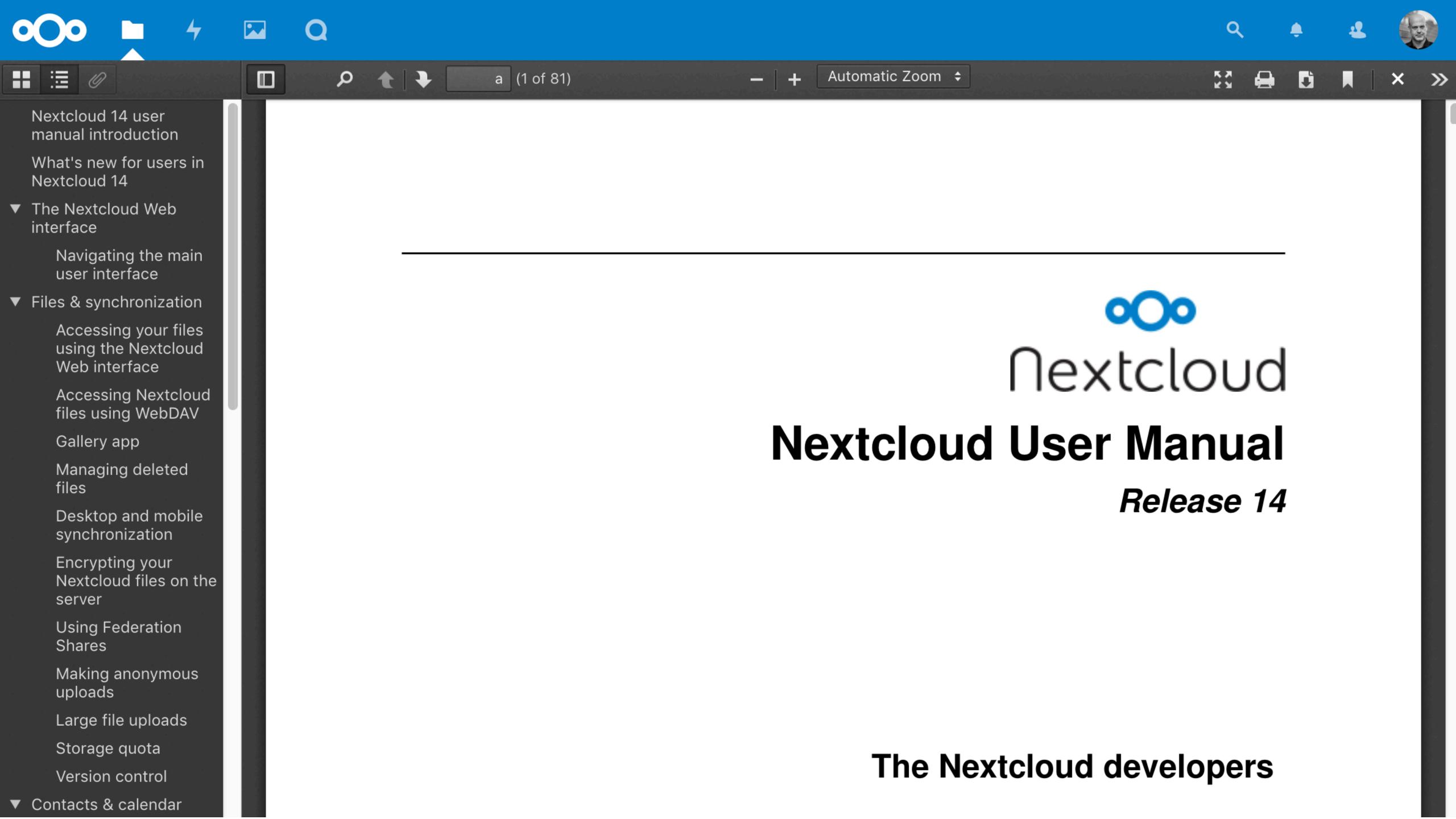


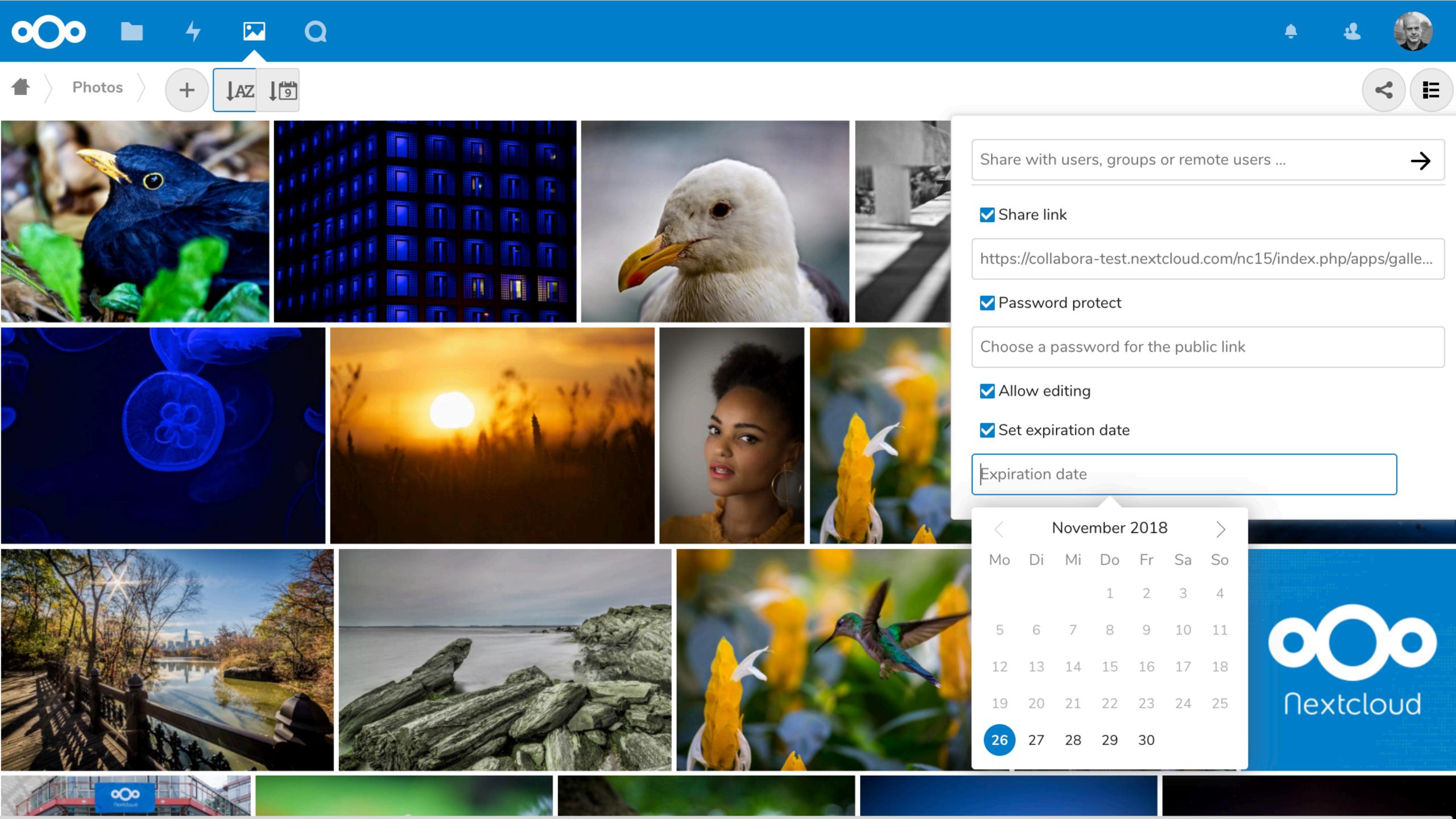


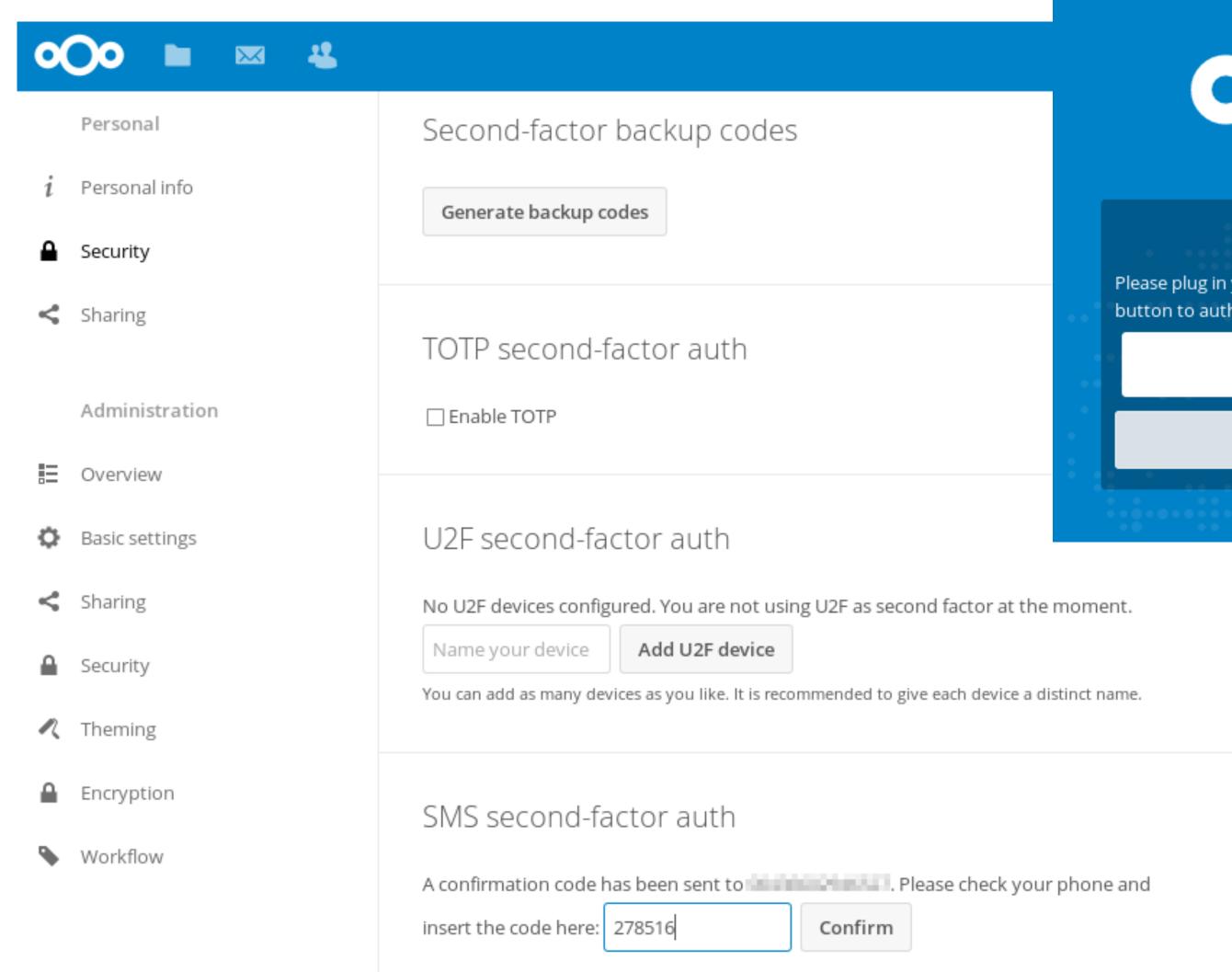
Share...
Copy public link to clipboard
Copy private link to clipboard
Open in browser



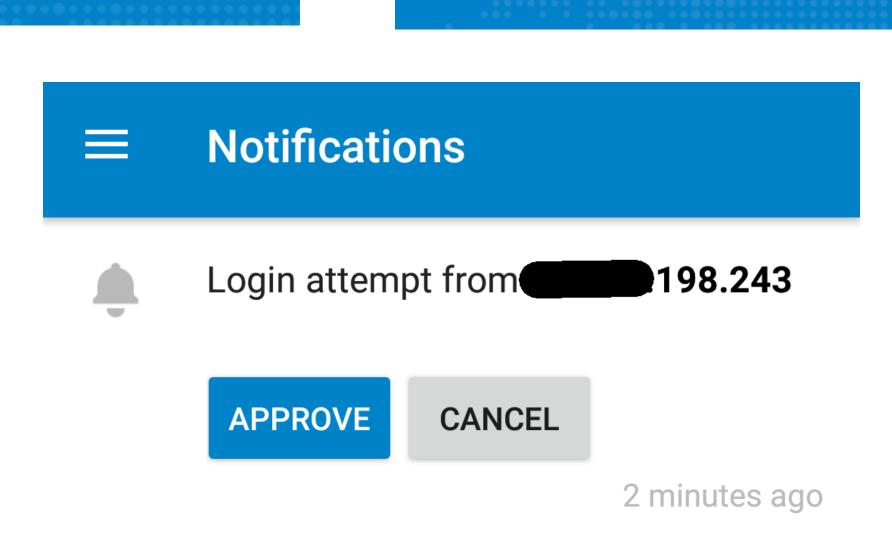












- *i* Personal info
- Security
- * Accessibility
- Sharing
- of Privacy

Administration

- Overview
- Basic settings
- Sharing
- Security
- LDAP / AD integration
- Theming
- Groupware
- Tag management

Suspicious login detection

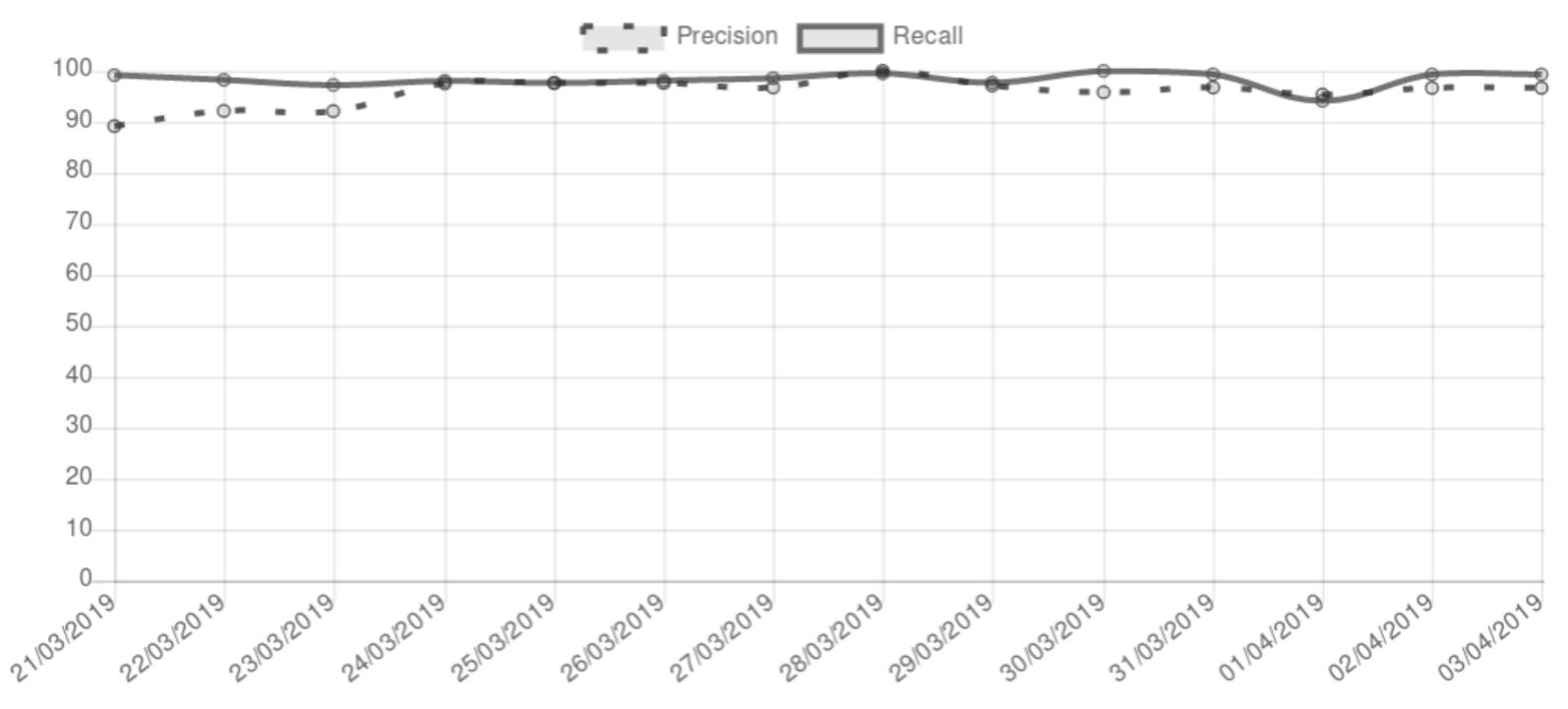
The suspicious login app is enabled on this instance. It will keep track of IP addresses users successfully log in from and build a classifier that warns if a new login comes from a suspicious IP address.

Training data statistics

So far the app has captured 258058 logins (including client connections), of which 591 are distinct (IP, UID) tuples.

Classifier model statistics

During evaluation, the latest model (trained 18 hours ago) has shown to capture 99.315% of all suspicious logins (recall), whereas 96.667% of the logins classified as suspicious are indeed suspicious (precision). Below you see a visualization of historic model performance.



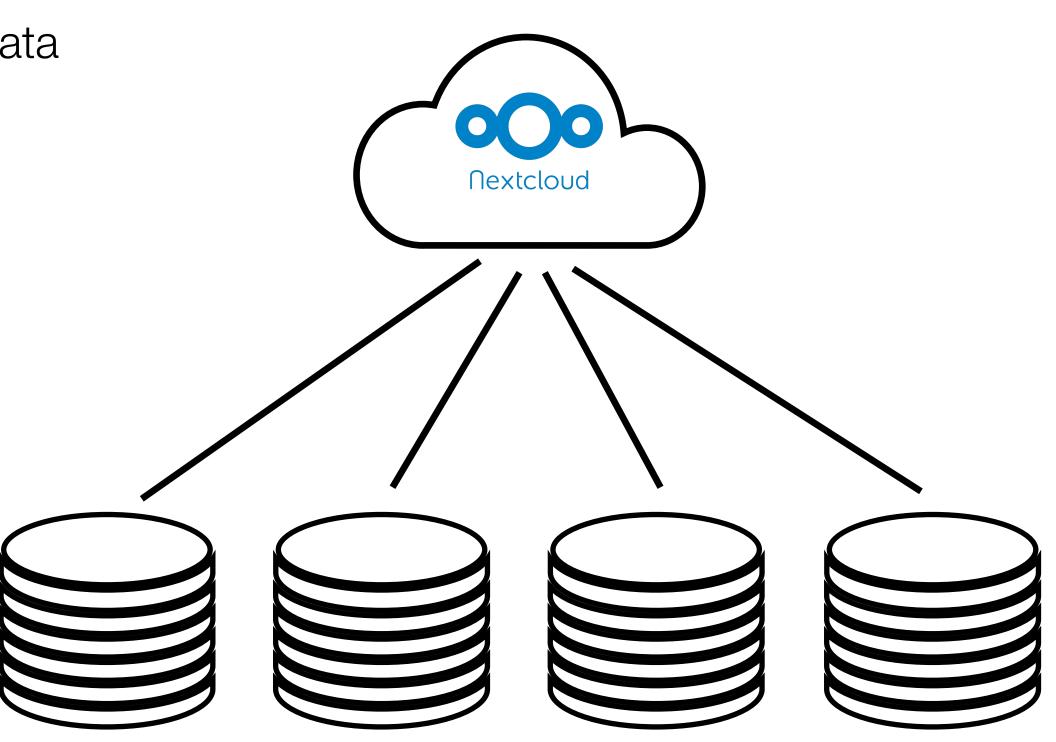


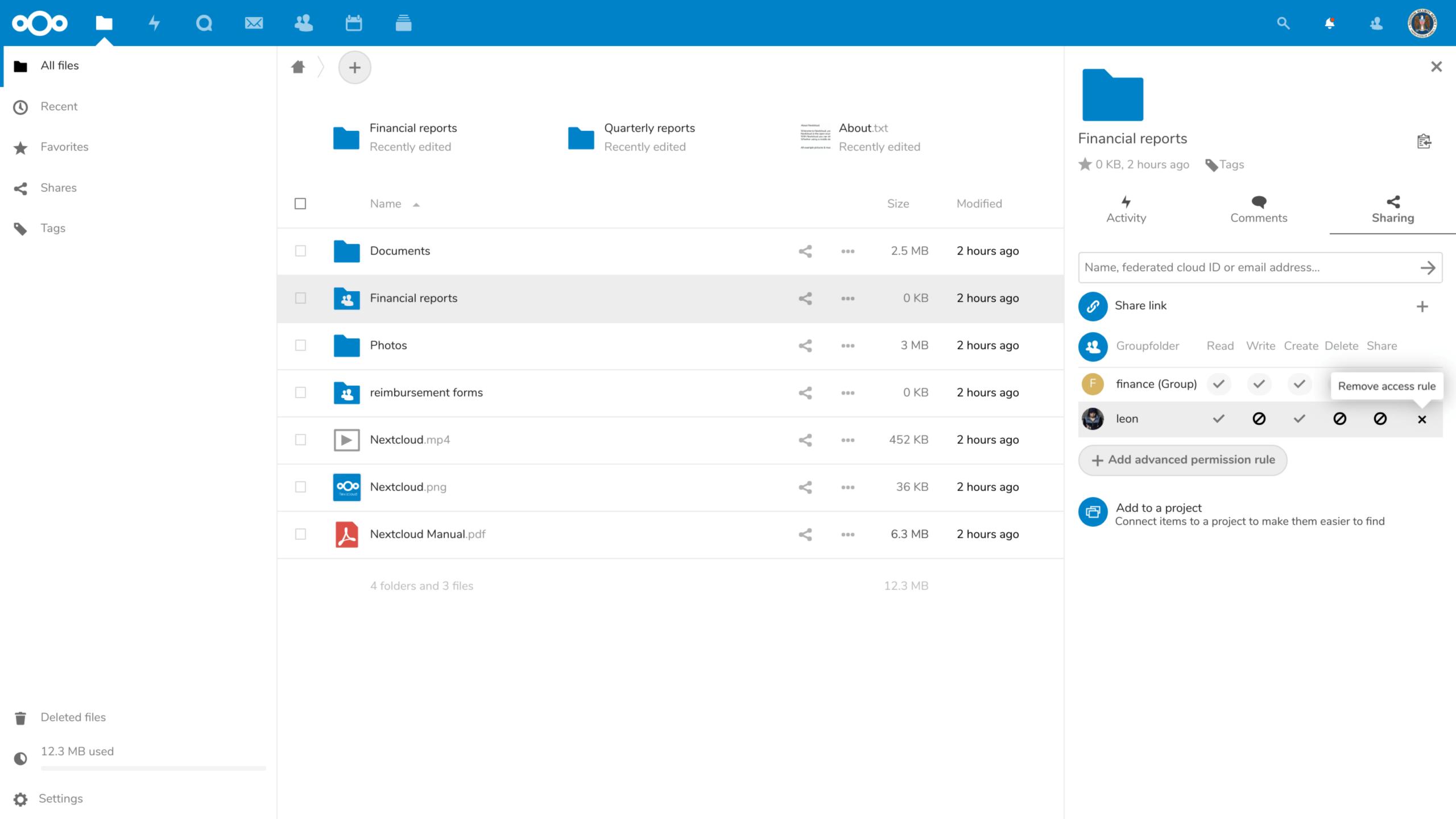
Data Access Engine

Nextcloud as central access point for all enterprise data

- SMB/CIFS
- Sharepoint
- S3
- Swift
- FTP
- Dropbox
- Google Drive
- Local
- WebDAV
- Nextcloud

Mount by: user, group, global Authentication: per user, global, cached Central auditing, access control, authentication, clients





Personal i Personal info Security External storages Sharing Pico CMS Additional settings Administration ■ Basic settings Sharing Security External storages Theming Encryption ♠ Activity Full Next Search

Please check the wiki for documentation related to the installation and the configuration of the Full Text Search within your Nextcloud

Full Next Search

Search Platform:

Select the app that will be used to index content and answer search queries.

Indexing Chunk Size:

Lower the value if the server is short on memory.

Elastic Search

Address of the Servlet:

Include your credential in case authentication is required.

Index:

Name of your index.

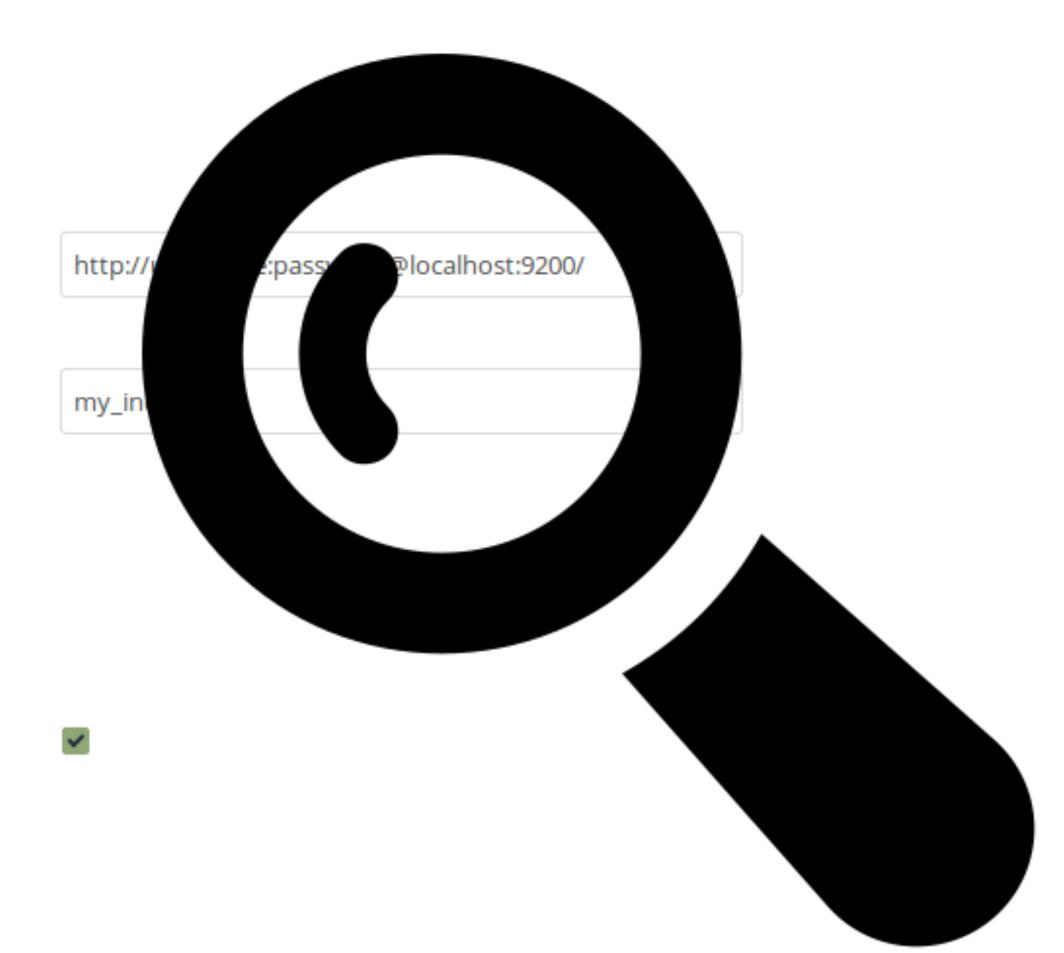
Files

External Files:

Index the content of external files.

ElasticSearch

20

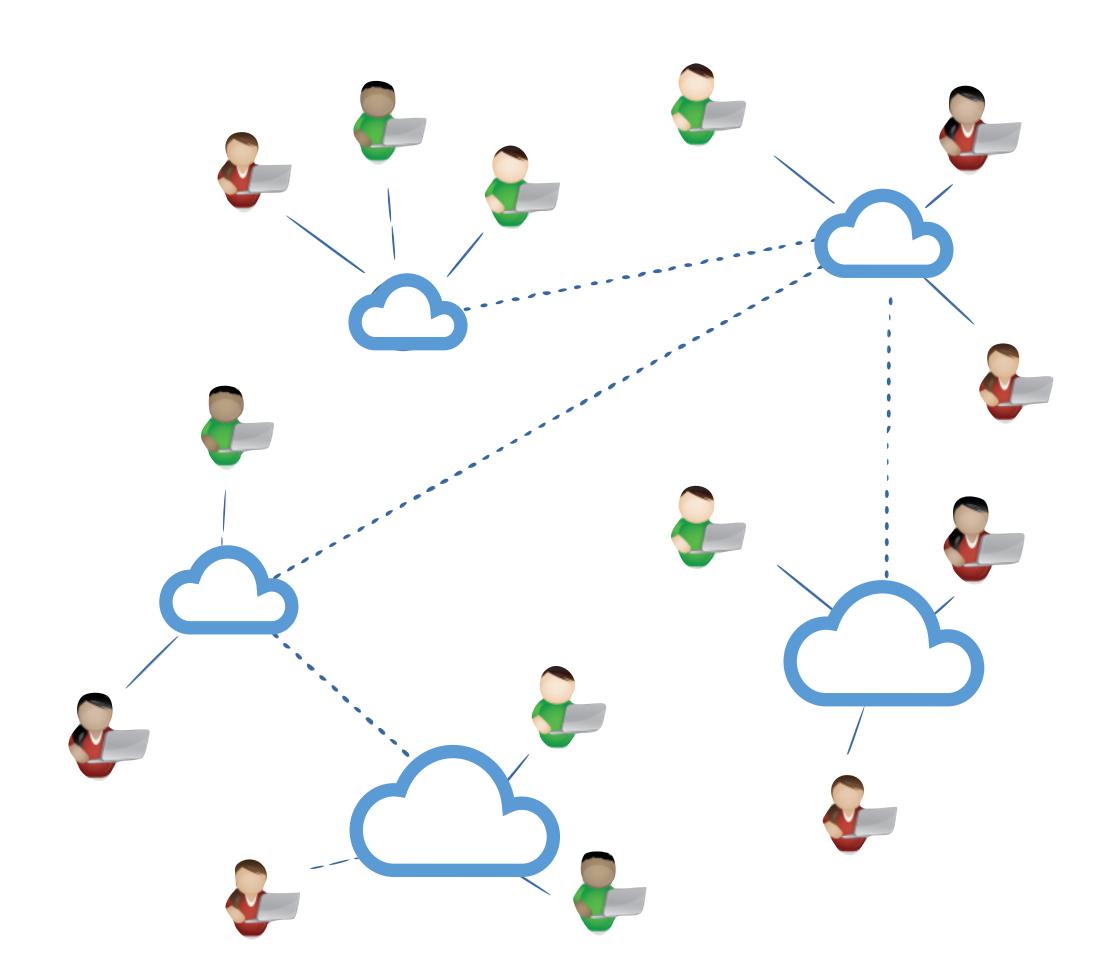




盝 Federation

- Server 2 Server sharing
- Folder / Files
- Behaves as one service
- Open Cloud Mesh
- Trusted servers
- Autocompletion with Lookup Server
- Access control via File Firewall





File Access Control

Block access and sharing

Based on:

- IP
- tag
- LDAP group
- time
- name
- mime type
- size
- user agent
- ...

File access control i

Add rule group

Restrict access to files based on factors such as filetype, user group memberships, time and more.



Each rule group consists of one or more rules. A request matches a group if all rules evaluate to true. If a request matches at least one of the defined groups, the request is blocked and the file content can not be read or written.

blog file sharing						
User group membership ▼	is member of users				-	
File MIME type ▼	does not match ▼ /^text\/(plain html)\$/i					
File name ▼	matches -	/^dummy+\$/i				
File size (upload) ▼	less ▼ 12 MB					
File system tag ▼	is tagged with ▼ Select tag				-	
Request remote address 🔻	matches IPv4					
Request time -	between ▼ 0	9:00	18:00	Europe/Berlin		•
Request URL ▼	is https://localhost/index.php					
Request user agent •	matches ▼ /^MozillaV5\.0 (.*)\$/i					
User group membership ▼	is member of ▼				-	
Add rule						Save
group 1						
Add rule						Save

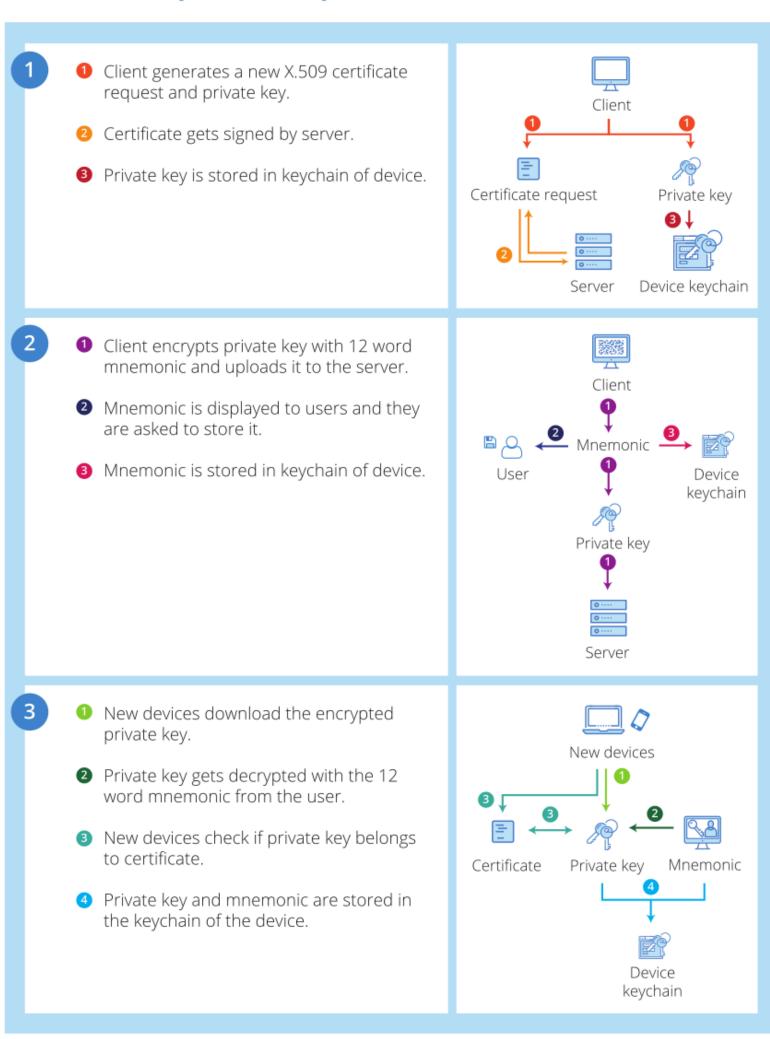


- Most requested feature
- Final in Nextcloud 13
- Supported in
 - iOS
 - Android
 - Mac
 - Windows
 - Linux
- Enterprise grade key management
- Optional Key Recovery



Nextcloud end-to-end encryption

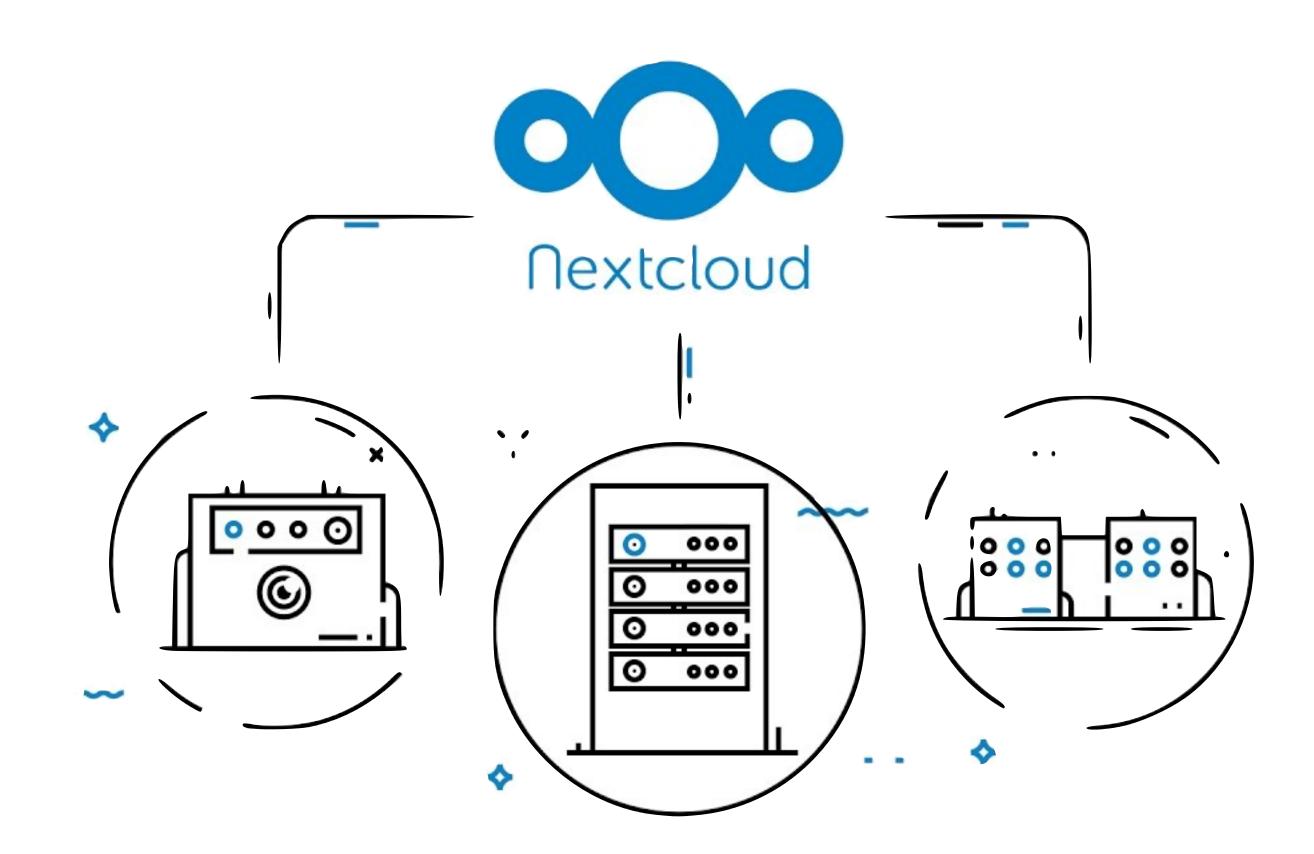
Create and sync identity

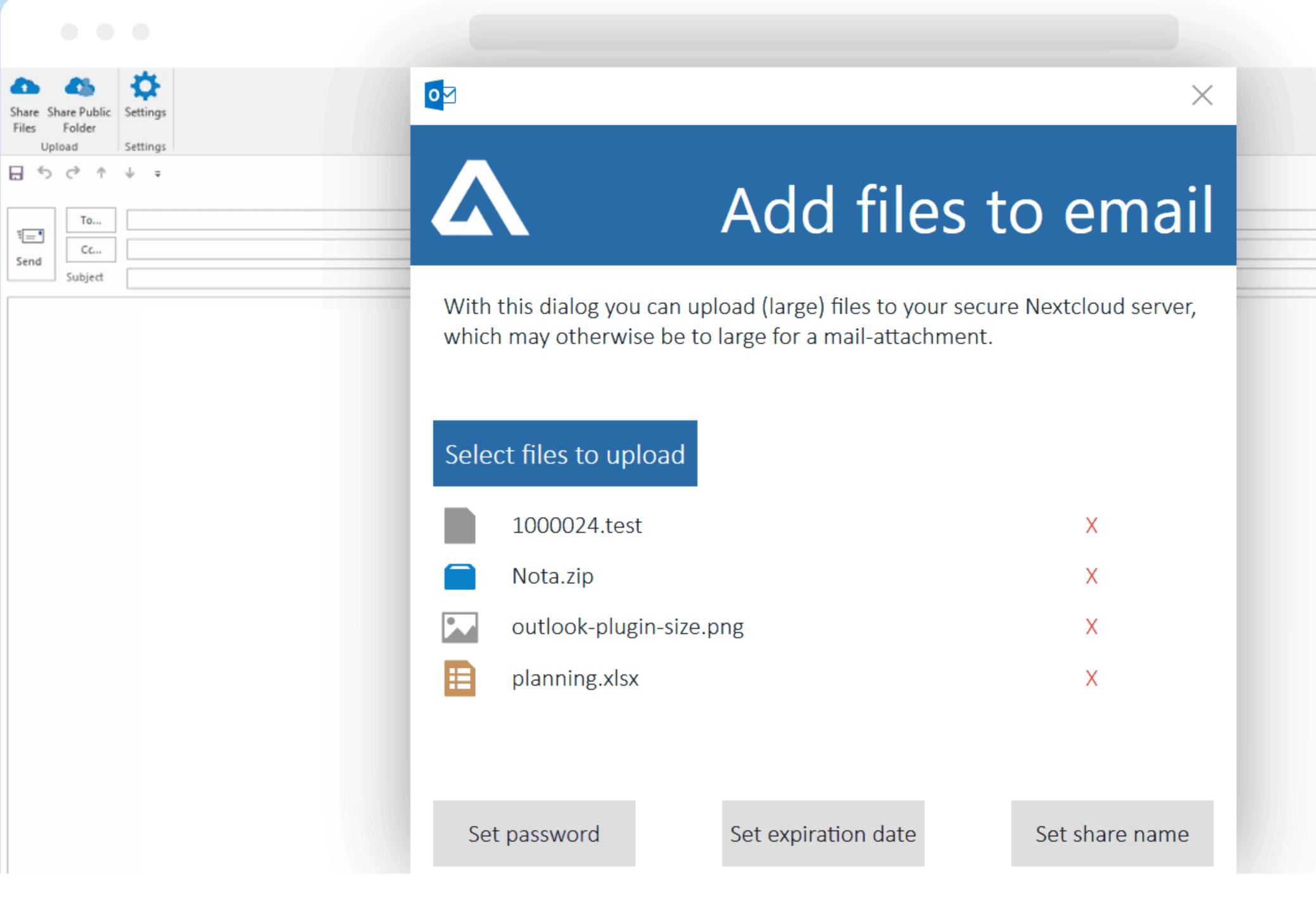




Clobal Scale

- Scalability > 500k users
- Global distribution
- Cost efficiency
- Independent nodes
- Federated sharing between nodes
- Lookup Server
- Global Site Selector
- Balancer
- In production for 20M users





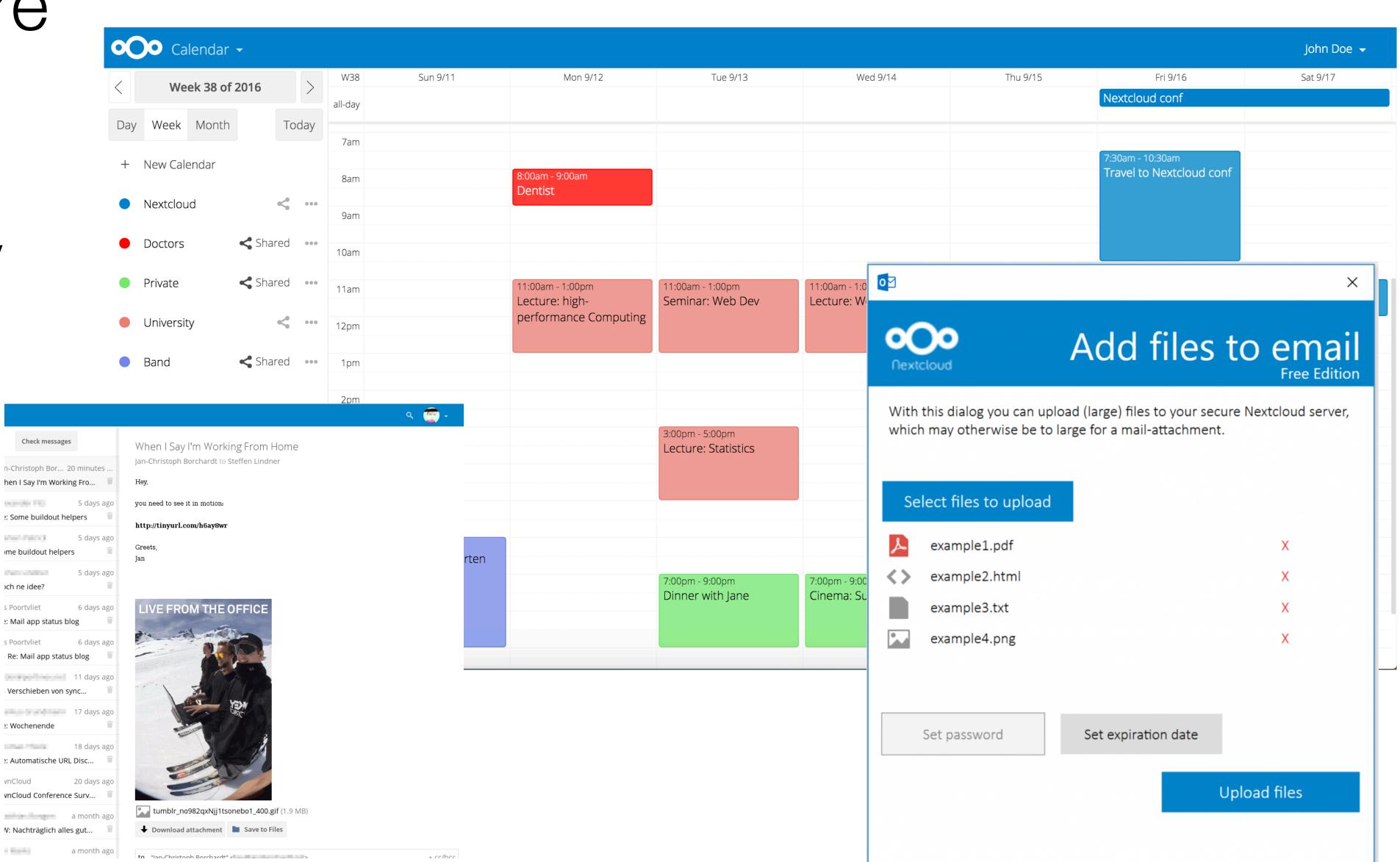


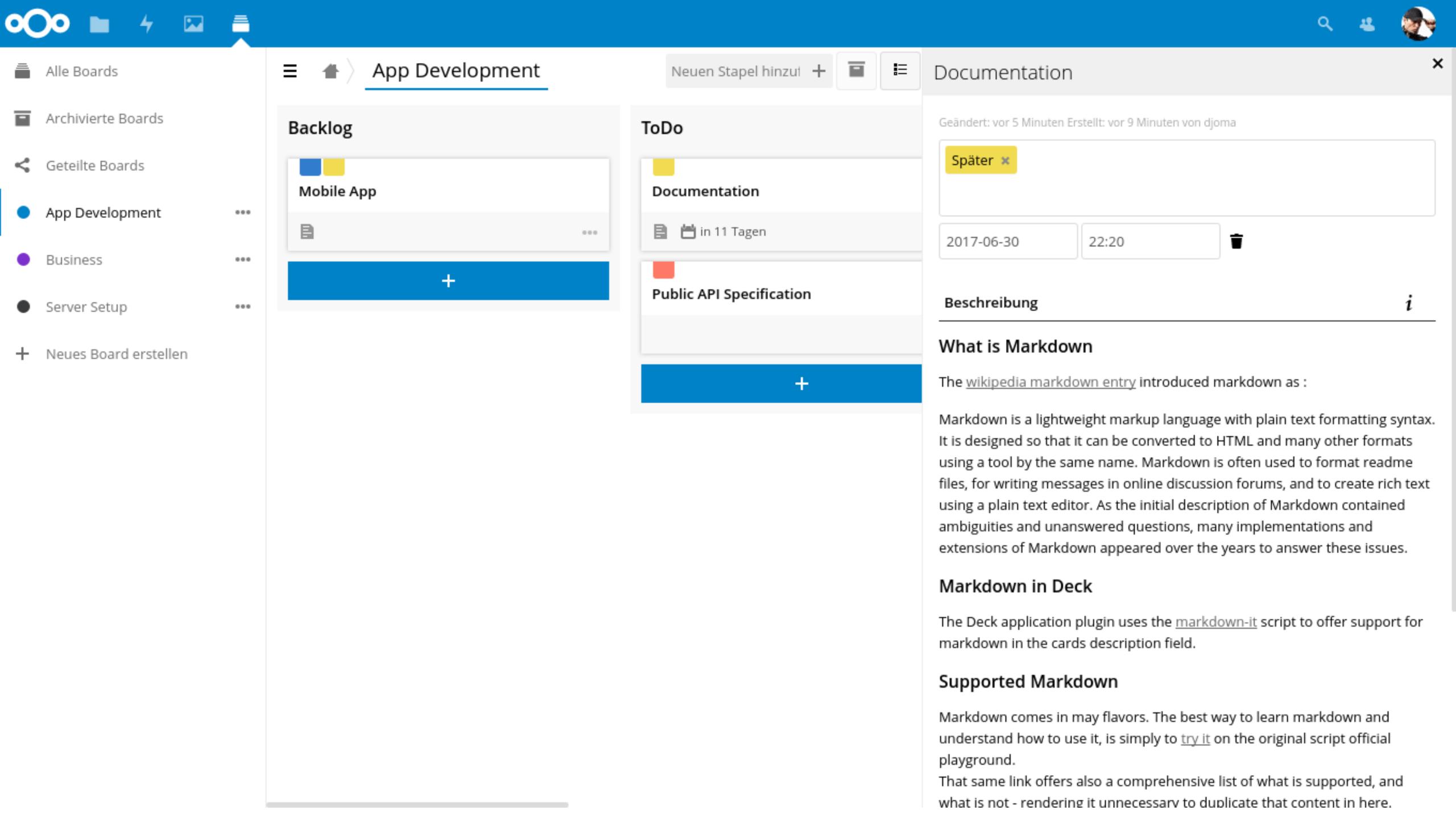
Groupware

- Calendar
- Contacts
- Email
- CalDAV / CardDAV
- Outlook plugin
- Thunderbird plugin

s Poortvliet

vnCloud









1 day ago

1 day ago



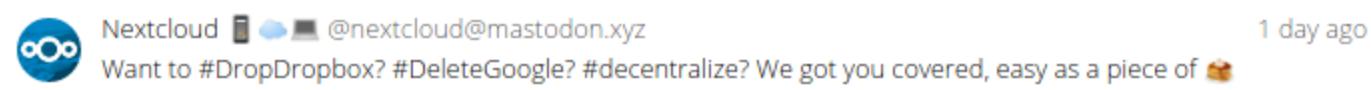
- Your account
- Friends
- ★ Favorites
- Direct messages



Julius Haertl @admin@cloud.example.com

4	Public posts	3
12	Following	23
19	Followers	42

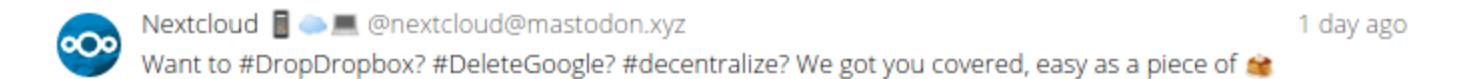
Public posts



Get started right now: https://nextcloud.com/signup



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Want to #DropDropbox? #DeleteGoogle? #decentralize? We got you covered, easy as a piece of 🙈

Get started right now: https://nextcloud.com/signup



Want to #DropDropbox? #DeleteGoogle? #decentralize? We got you covered, easy as a piece of 🗯

Get started right now: https://nextcloud.com/signup

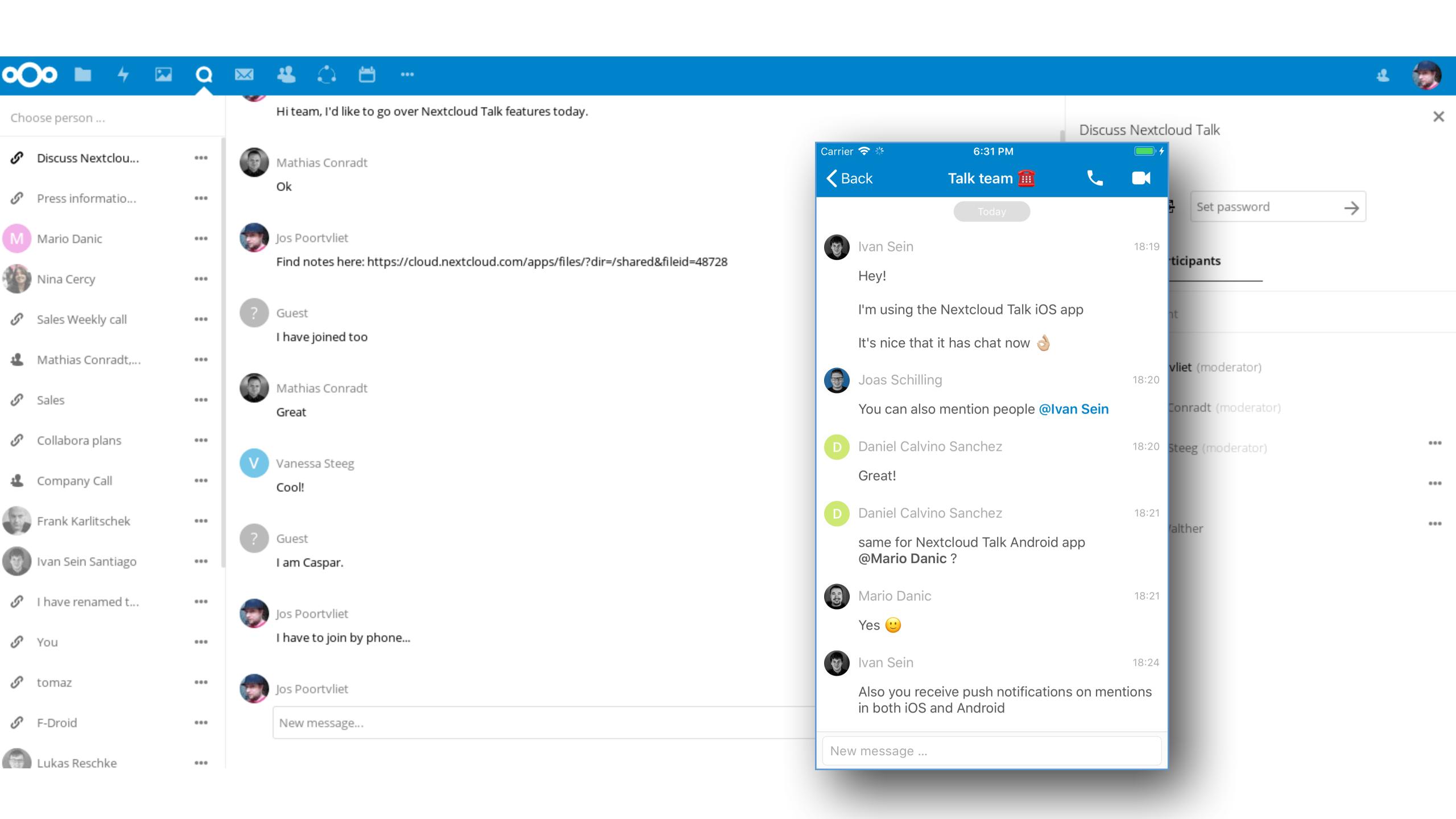


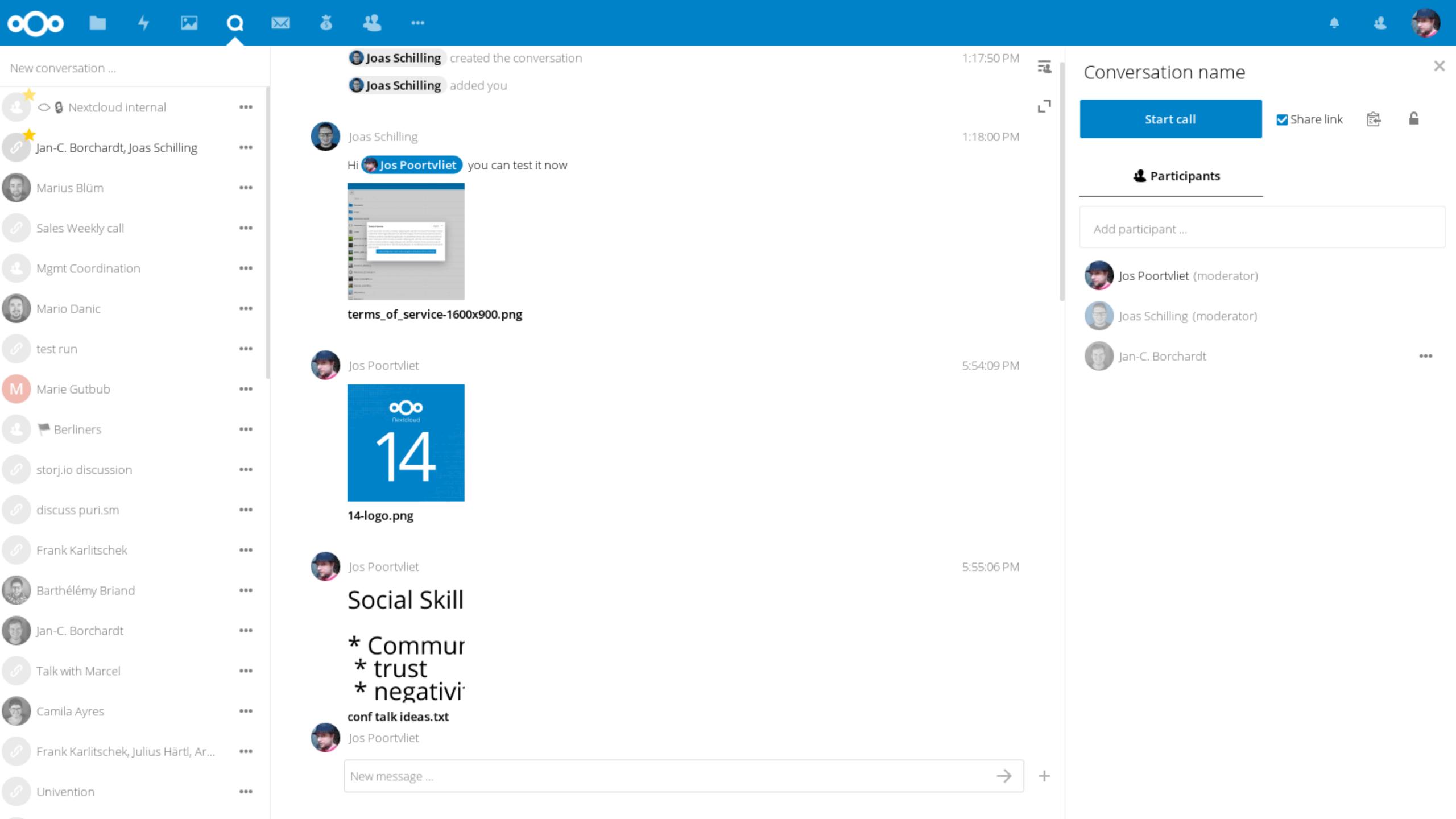
Nextcloud Talk

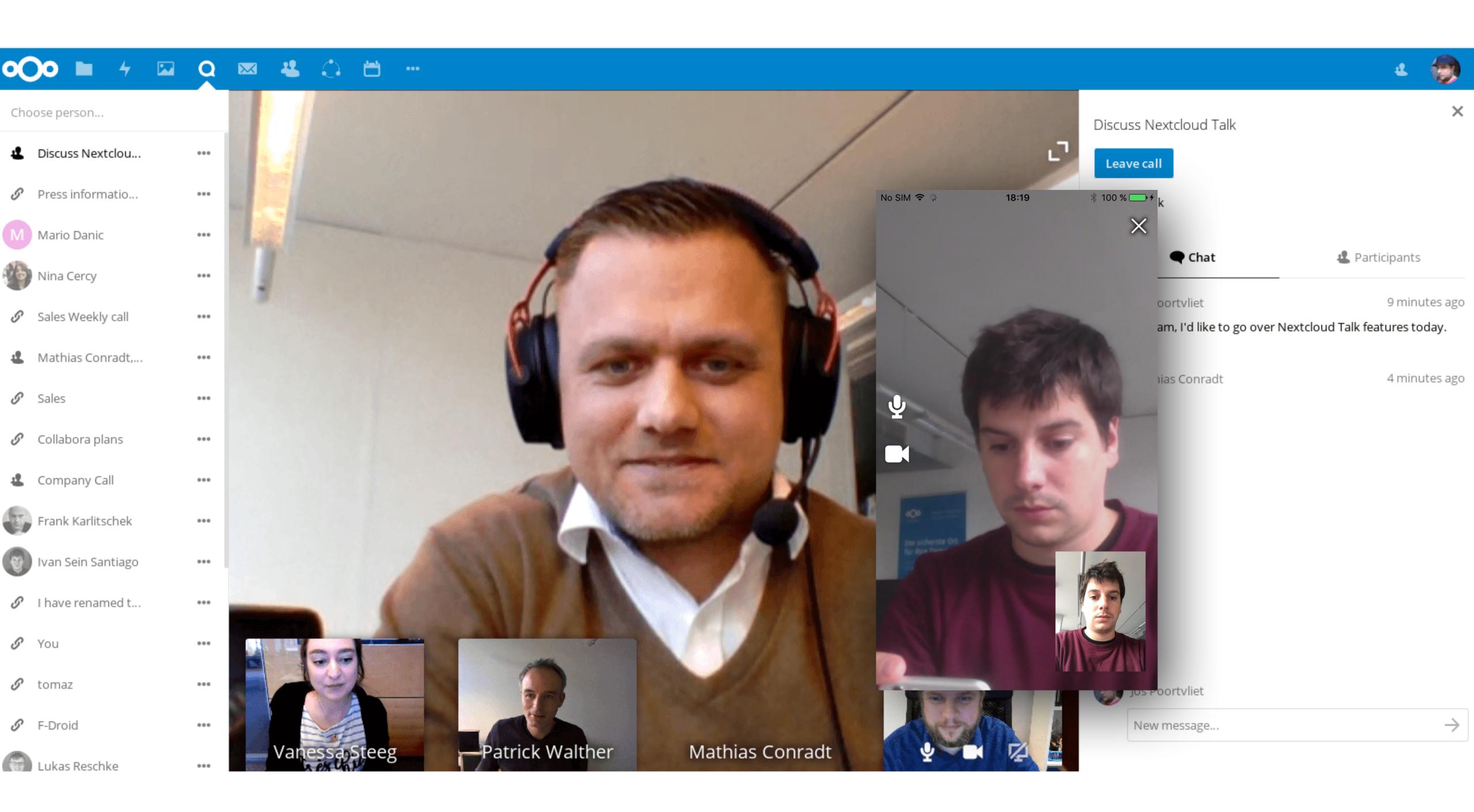


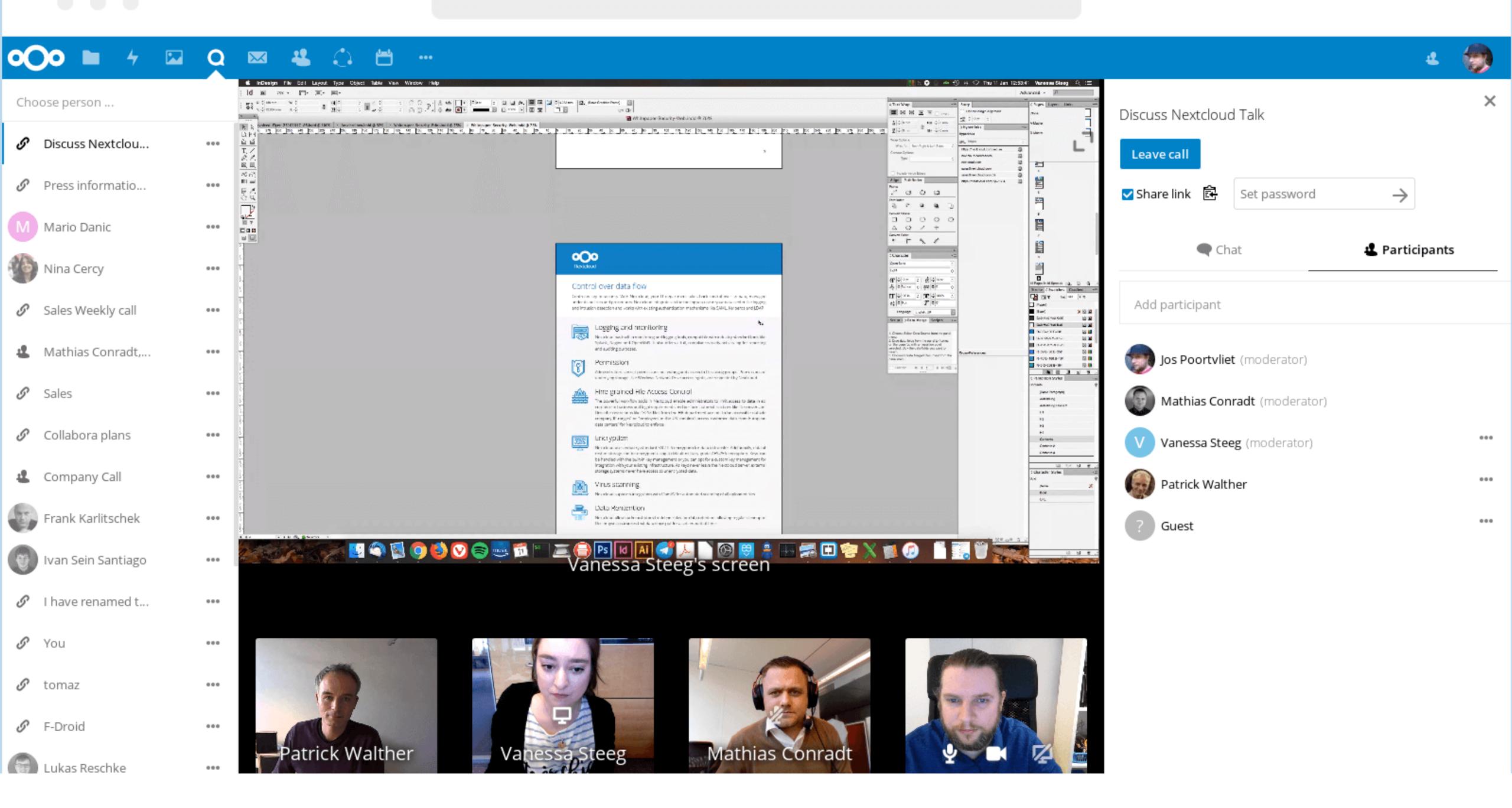
Communication Product

- Alternative to:
 - Zoom
 - Skype for Business
 - WebEx
 - Microsoft Teams
 - Slack
- Audio / Video calls
- Chat
- Integrated into Nextcloud Files
- Integrated into Collabora Online
- Self Hosted
- Webinar use-case
- Phone use-case
- Group chat use-case











4



X



Project Starfish chat

•••

Talk updates 🗸

/calc - A basic calculator for Nextcloud Talk based on gnu BC

> calculator-bot

8 minutes ago

5*115 = 575

> wikipedia-bot 7 minutes ago

Wikipedia search results for "starfish":

- * Starfish Starfish or sea stars are star-shaped echinoderms belonging to the class Asteroidea. Common usag... en.wikipedia.org/wiki/Starfish
- * Starfish Prime Starfish Prime was a July 9, 1962 high-altitude nuclear test conducted by the United... en.wikipedia.org/wiki/Starfish_Prime
- * Starfish (album) Starfish is the fifth album by the Australian rock band The Church, released in ... en.wikipedia.org/wiki/Starfish_(album)
- * Starfish site Starfish sites were large-scale night-time decoys created during the Blitz to simulate... en.wikipedia.org/wiki/Starfish_site
- * Starfish Greathearts Foundation Starfish Greathearts Foundation is an internationa... en.wikipedia.org/wiki/Starfish_Greathearts_Foundation
- * and 5 more articles found

> talk-bot 7 minutes ago

/wiki - A simple command to find wikipedia articles for a term /hackernews - A simple command to list the Top 5 top, new or best stories /calc - A basic calculator for Nextcloud Talk based on gnu BC



Christine Scott

New message ...





Start call

-12







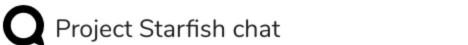






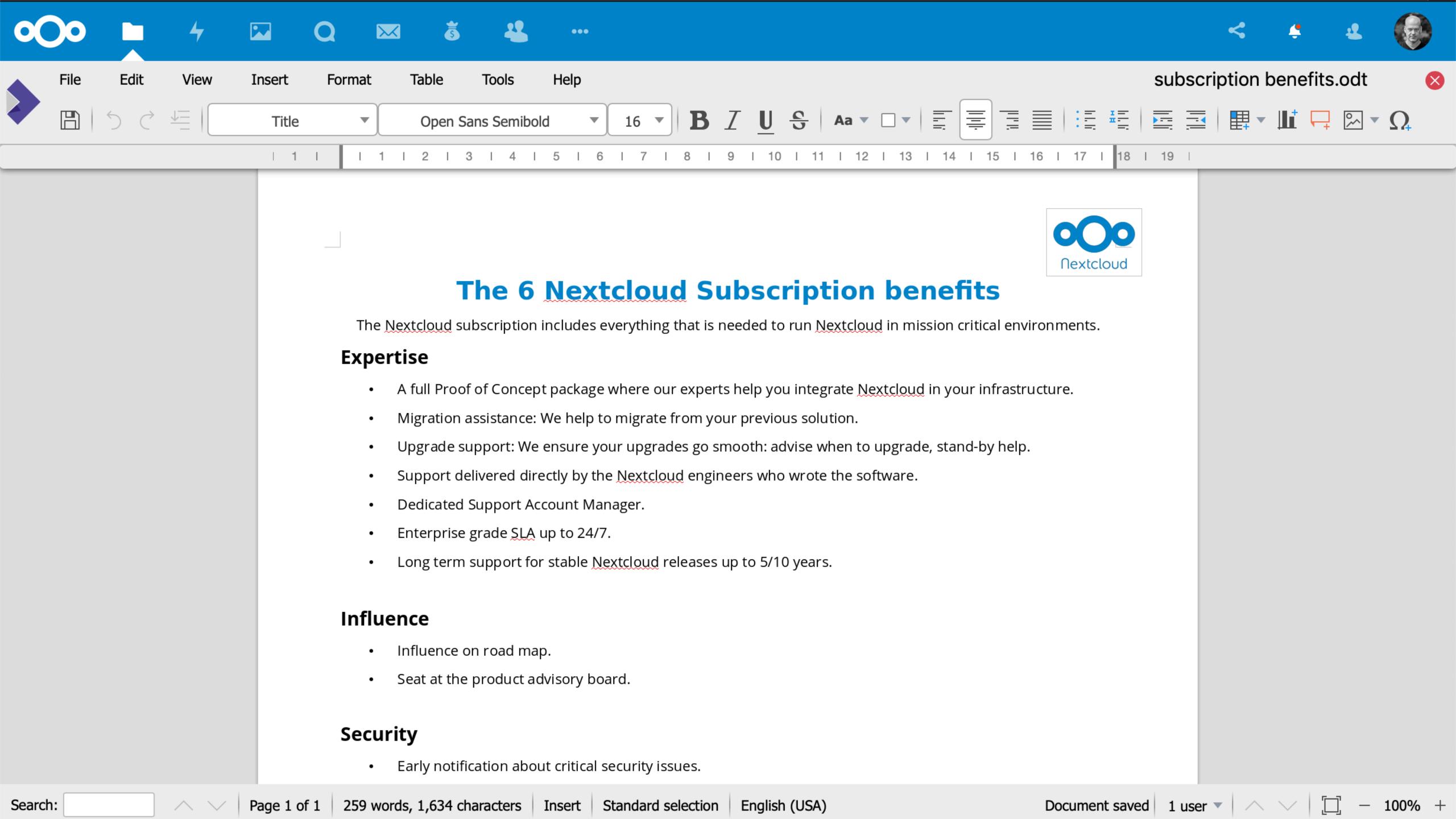


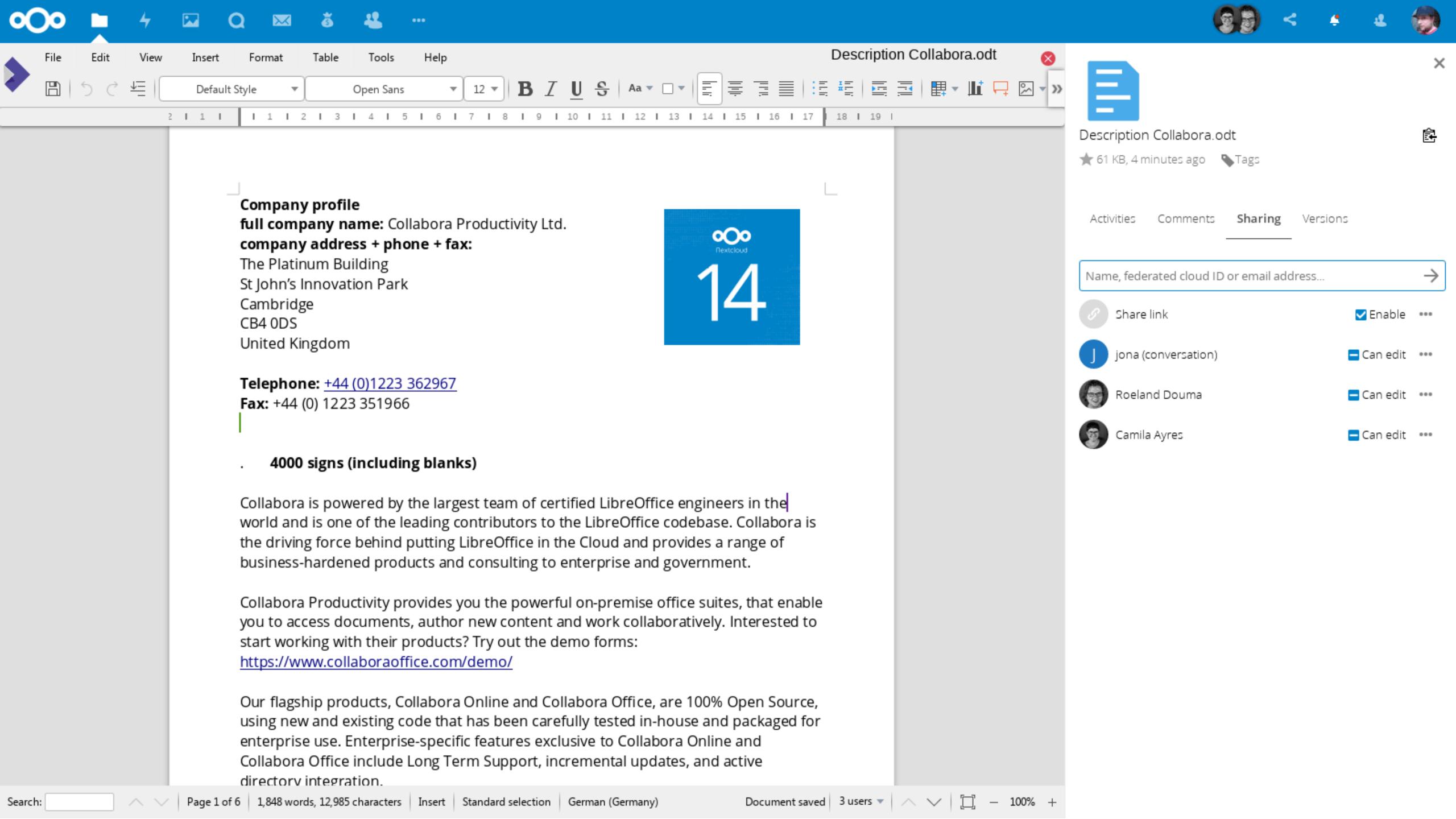


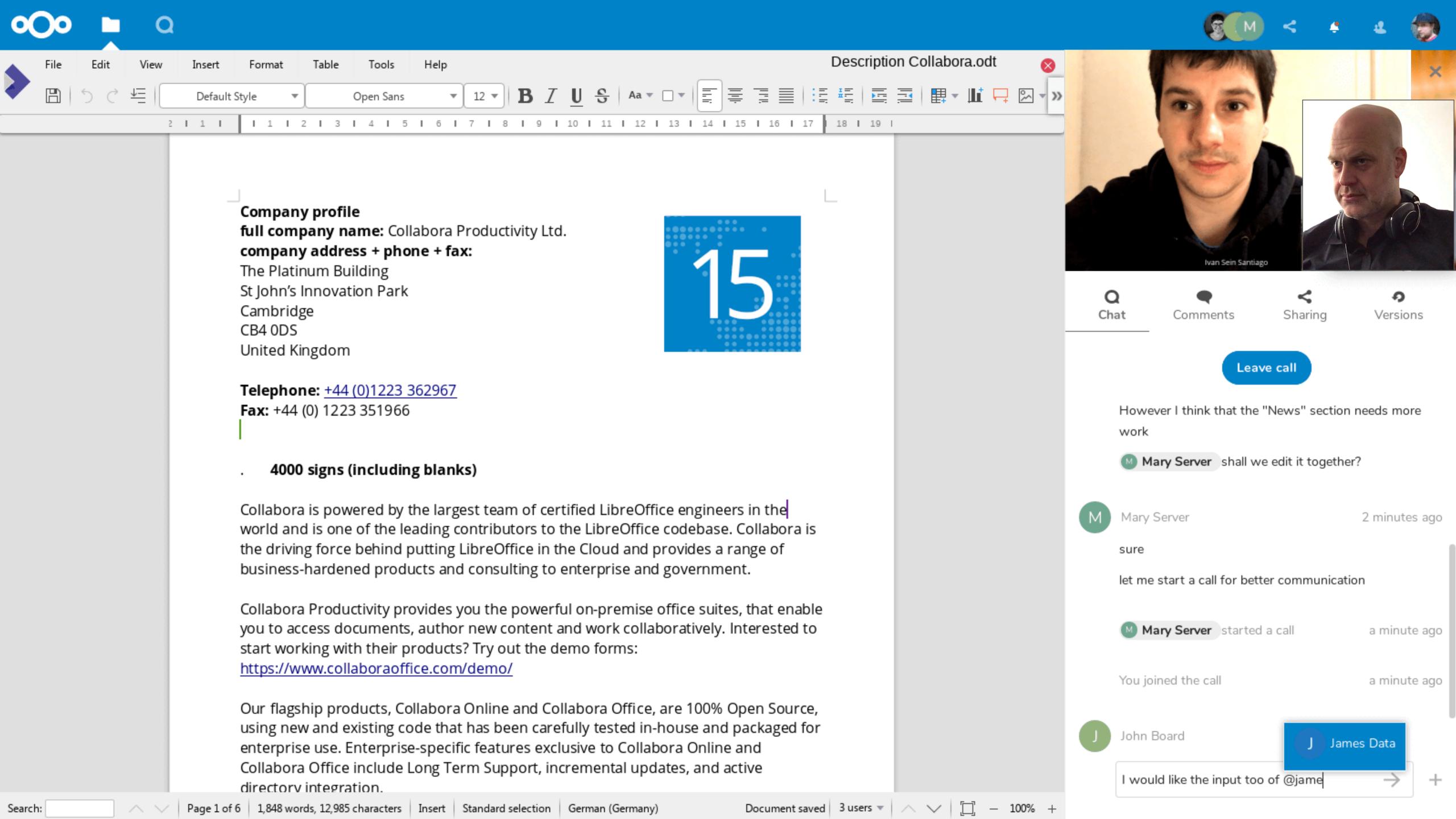


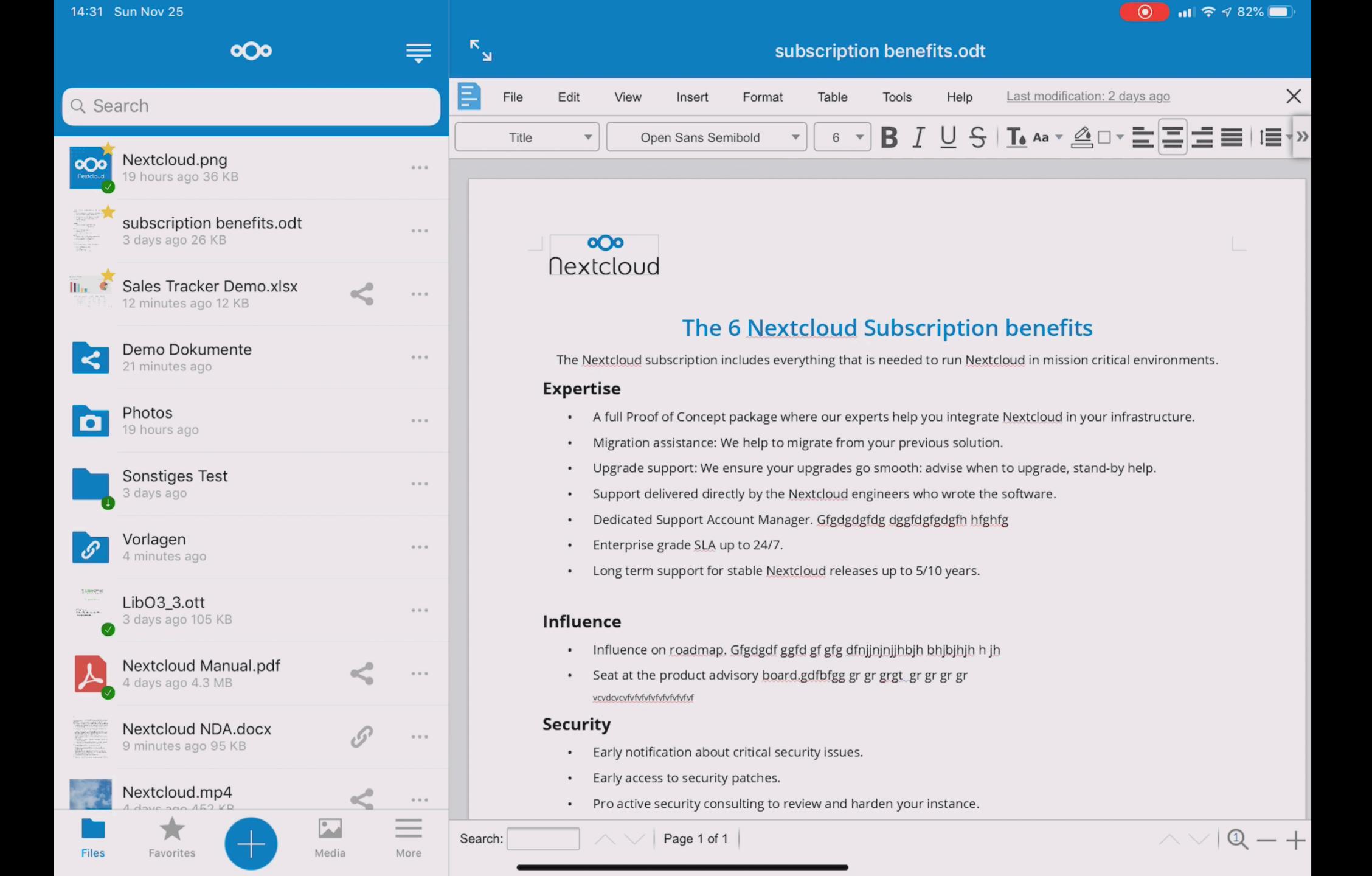


Document Editing









Apps App developer ▼

Log in Register

All apps

Authentication & authorization

Customization

Files

Integration

Monitoring

Multimedia

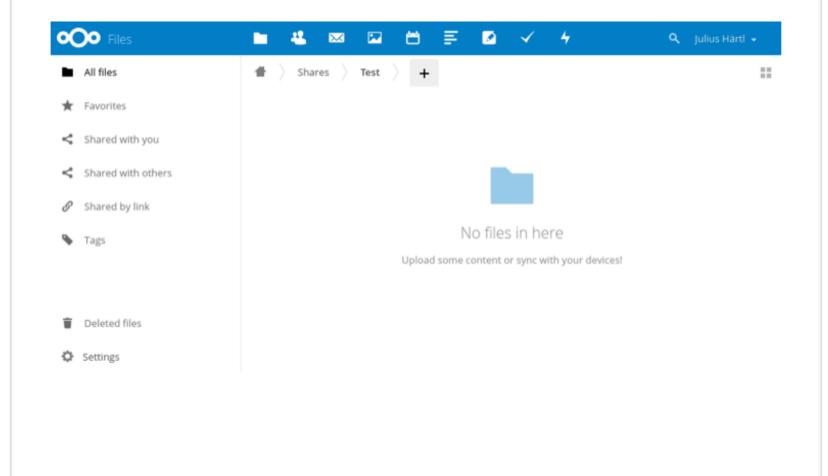
Office & text

Organization

Social & communication

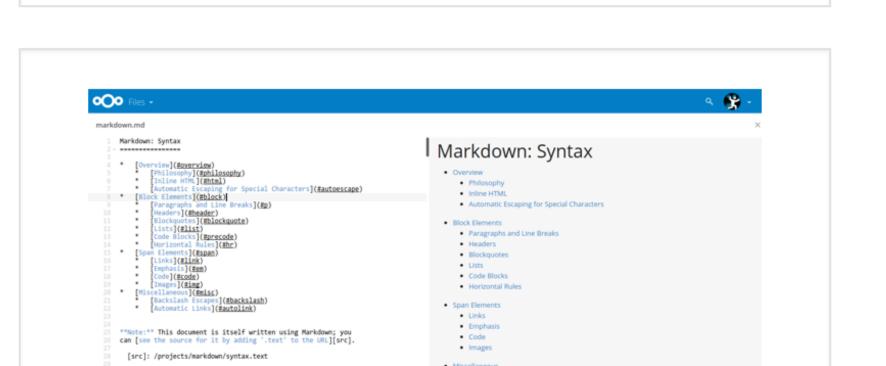
Tools

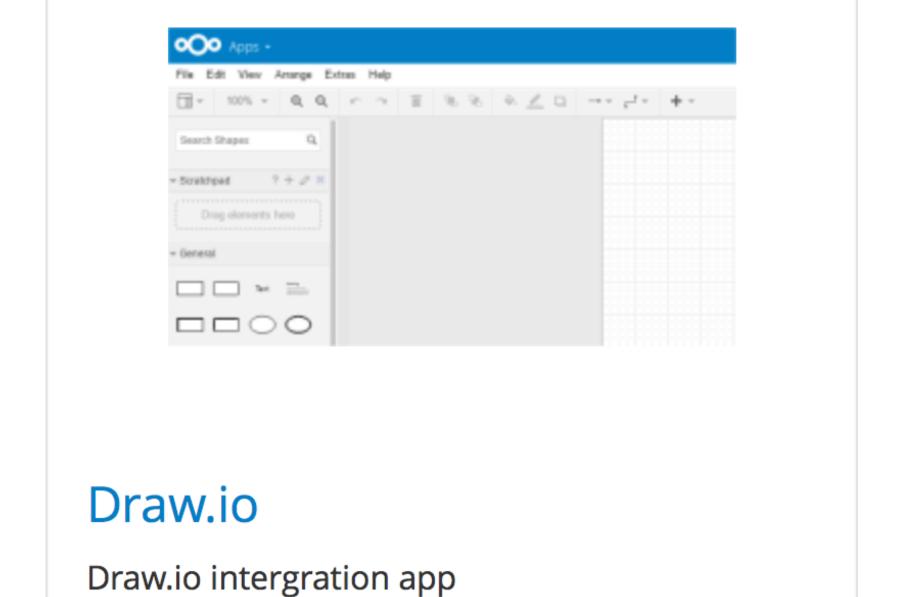


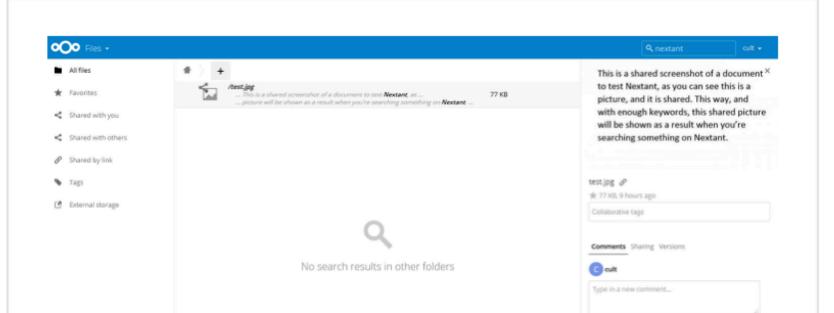


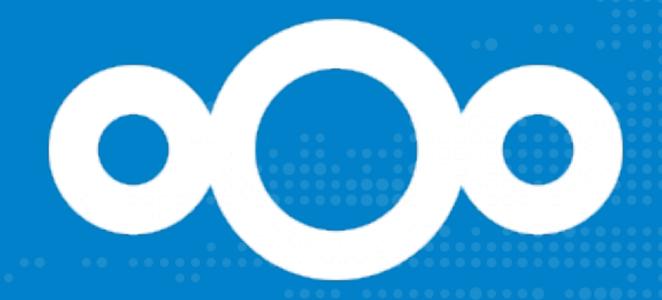
Direct Menu

Provide easy access to all apps in the header.









The history behind Nextcloud

Frank Karlitschek





KDE

- Got involved in the late 90s
- Completely community driven
- Everyone can contribute and commit
- 100% Free Software
- Community decided about features and strategy
- Going Strong
- Dream of the year of the Linux Desktop
- Problems: Rotating Team Members
- Dream of hiring people to work full time on free software



ownCloud

- Founded in January 2010 by Frank Karlitschek
- AGPL licensed
- Open development process and community
- Growing community of contributors
- Growing community of users
- Releases of 1.0, 1.1, 1.2 and 2.0
- Quickly became the most popular open source FSS software
- First developer meetups
- First good press coverage
- First interest from bigger customers
- Maybe we can do pay people to work full time on Free Software?



Opportunity to found a company?

End of 2011
Got in contact with 2 people

- CEO
- Sales / Marketing
- CTO



ownCloud Inc.

- Founded end of 2011
- Based in Boston, USA
- Venture capital funded from day one
- Optimized for aggressive growth and exit
- Win fast / fail fast
- Key management and VCs unfamiliar with open source
- Some friends from KDE were skeptical



Issues



Issues 2015 and 2016

- Bad alignment between management / investors and community
- Sustainability and open vs. Quick money
- Tension between management and open source developers
- Contributors unhappy and leaving the project
- Mismanagement



Business model

- Dual Licensing
- Open Core / Enterprise edition
- Contributor License Agreement with transfer of code ownership to company

Conflict between community interests and company interests

Open core is inherently unstable



Product management

- Company required control over roadmap/feature planing
- Predictability
- Reject community features if enterprise feature exist



Investors

- VC mind set
- EFSS market defined by Gartner



Issues 2015 and 2016

- No happy community
- Not happy employees
- Not happy customers

I tried to fix it but failed Bad alignment with Open Source Principles Financial trouble



Issues 2015 and 2016

- Closed source software companies would have died
- Customers and users lose their product

Opportunity to fork and fix mistakes



The Nextcloud fork



The Nextcloud fork

- May 2016
- -12 core people left ownCloud
- Founded Nextcloud





The Nextcloud Principles



1. Sustainable / No external investment



2. 100 % open source / free software



3. No Contributor License Agreement



4. Open Standards



5. Federation / Decentralisation



6. Open Community processes



7. Diversity

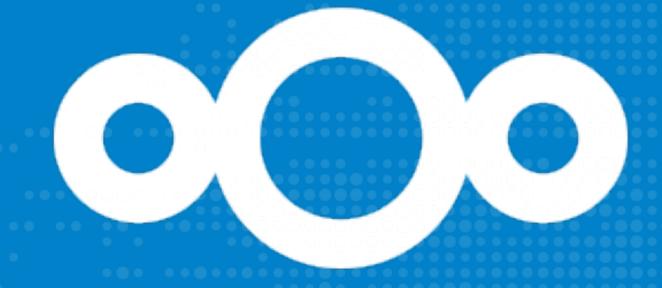


The Open Source Business Model



What we offer

- Focus on big customers only
- Inspired by RedHat, SUSE and others
- Enterprise subscriptions
- Support
- Security consulting
- Scalability consulting
- Branding service
- Professional services



Today and Tomorrow



Today and Tomorrow

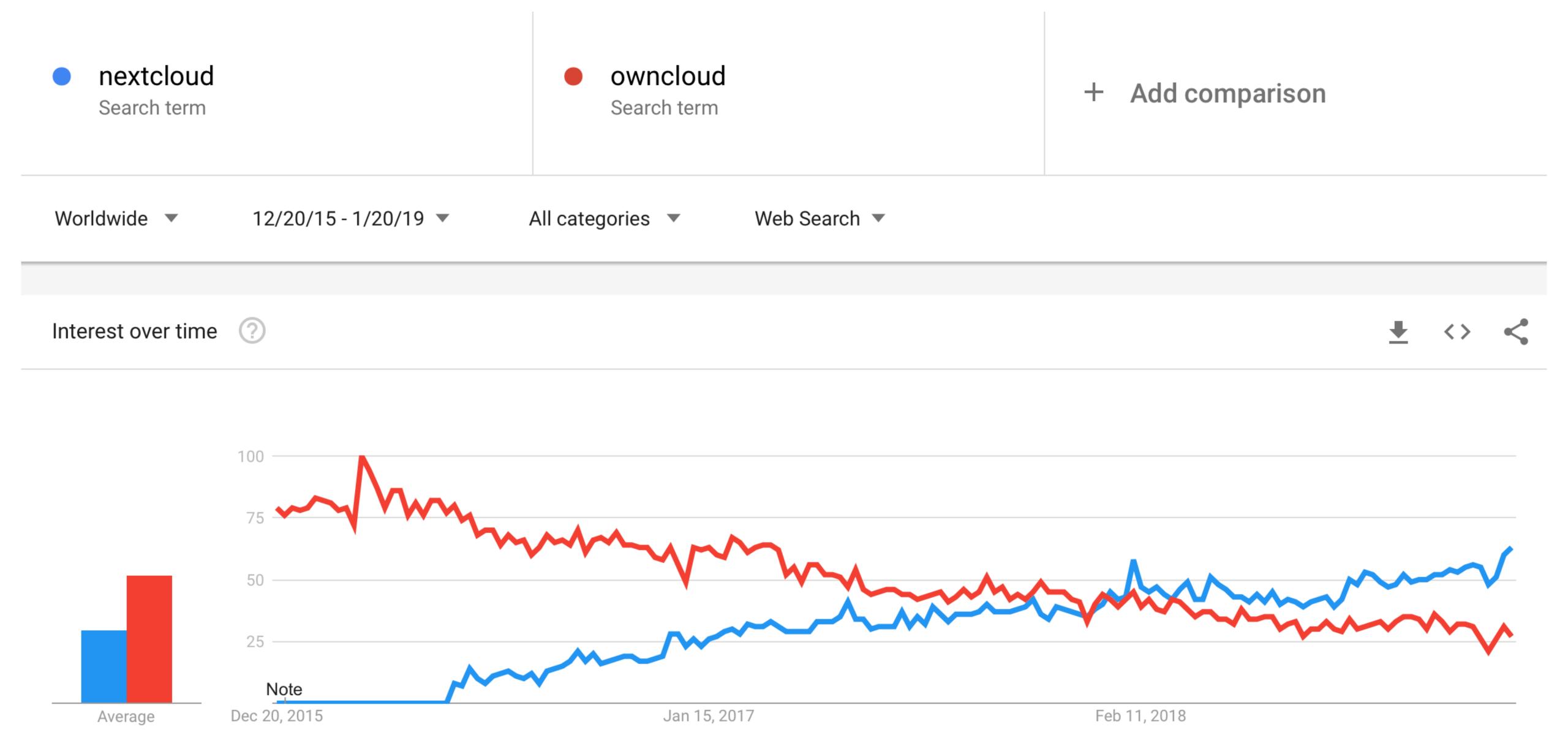
- More contributions then ever.
- Over 45 full time employees and growing
- Profitable
- No external investment
- Growing customer base
 - Governments / universities / enterprises
 - Biggest customer with >20M users
- Fast growing / Hiring



Today and Tomorrow

- No contributor agreement
- -100% free software / open source
- First release was out 2 week after the fork
- All PRs have the same priority
- Remove Community PR roadblock
- Even website is in git with community contributions





Customers

DEGES

> 150 customers









Informations Technik Zentrum Bund













SIEMENS









MMEC MANNESMANN





Summary



Nextcloud

Alternative to

- Dropbox
- Google Suite
- Office 365

but

- Self hosted
- 100% open source
- Distributed / Federated



Download

nextcloud.com/install

Get involved

- github.com/nextcloud
- nextcloud.com/contribute/
- nextcloud.com/include/



Frank Karlitschek



@fkarlitschek